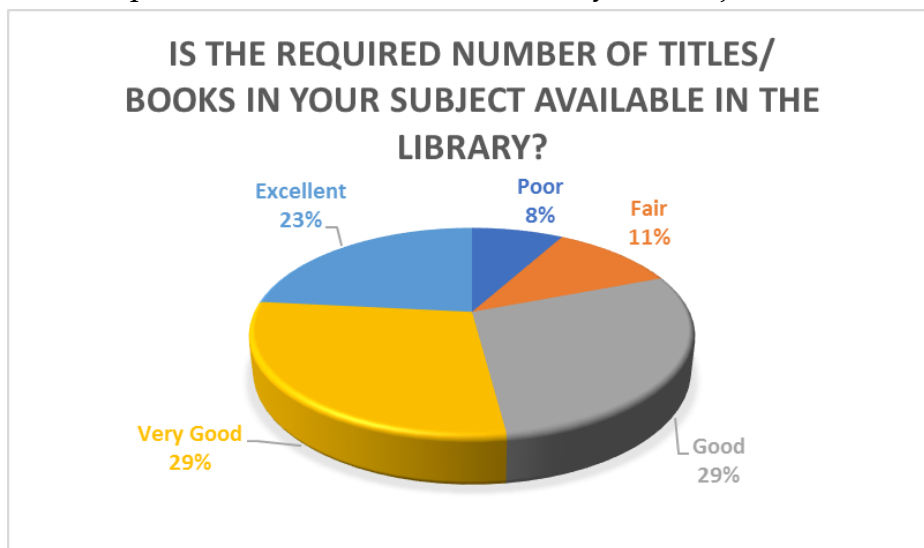


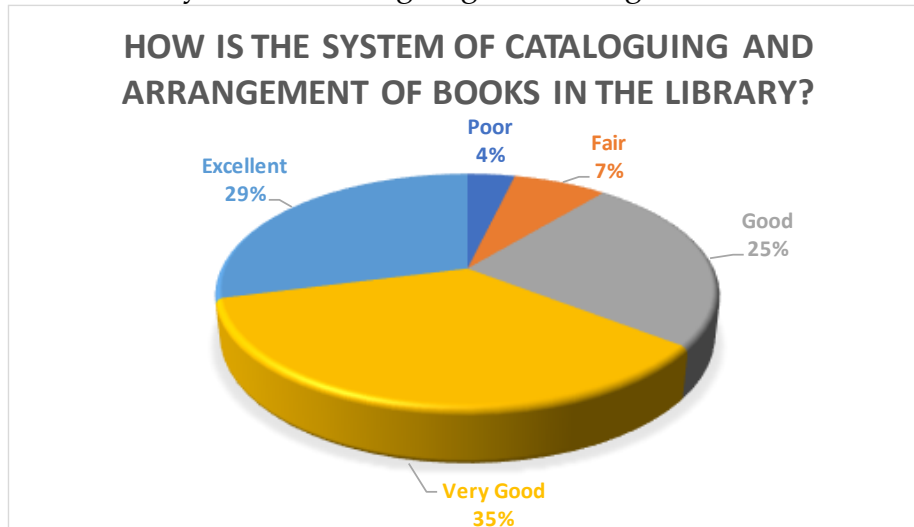
## FEEDBACK ANALYSIS & ACTION TAKEN REPORT: 2018-19

### (i) Student Feedback Analysis

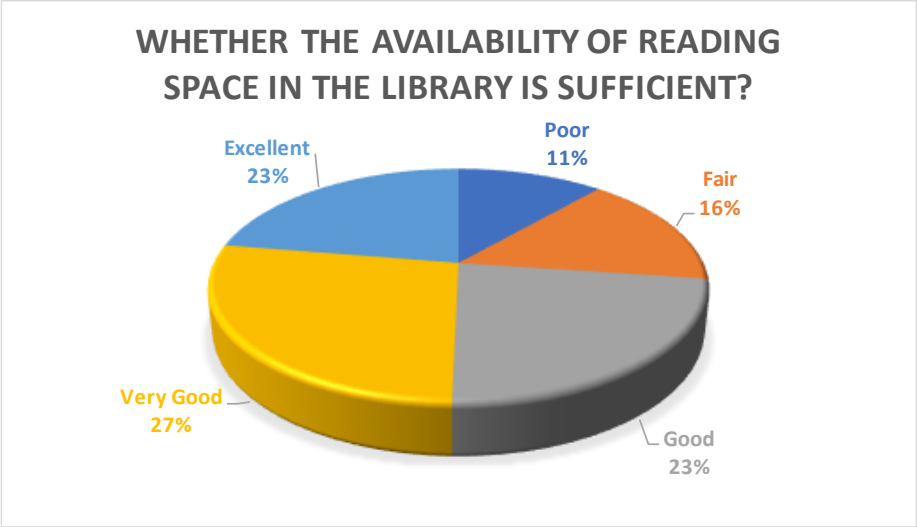
1. Total Sample from whom the feedback is taken: **1451 Students**
2. Frequency: **Annual**
3. Various aspects of campus for student satisfaction:
  - a. Is the required number of titles/ books in your Subject available in the Library?



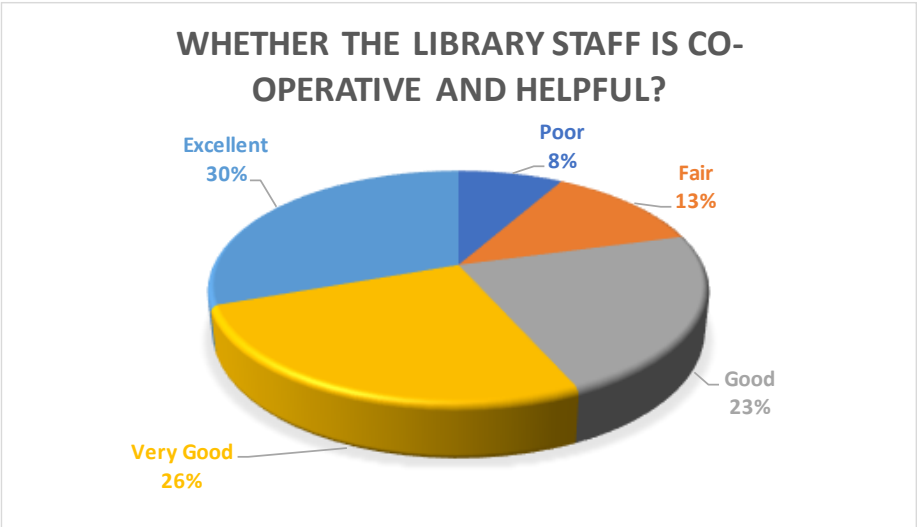
- b. How is the system of cataloguing and arrangement of books in the Library?



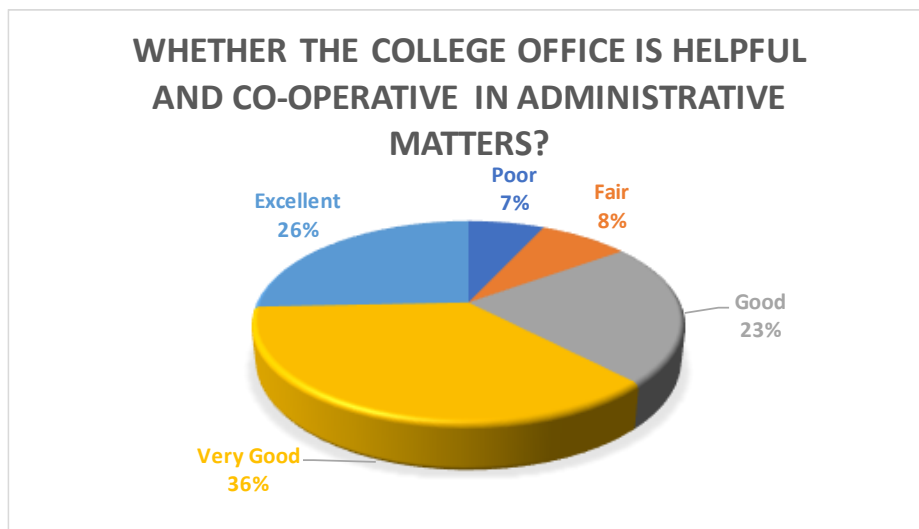
c. Whether the availability of reading space in the Library is sufficient?



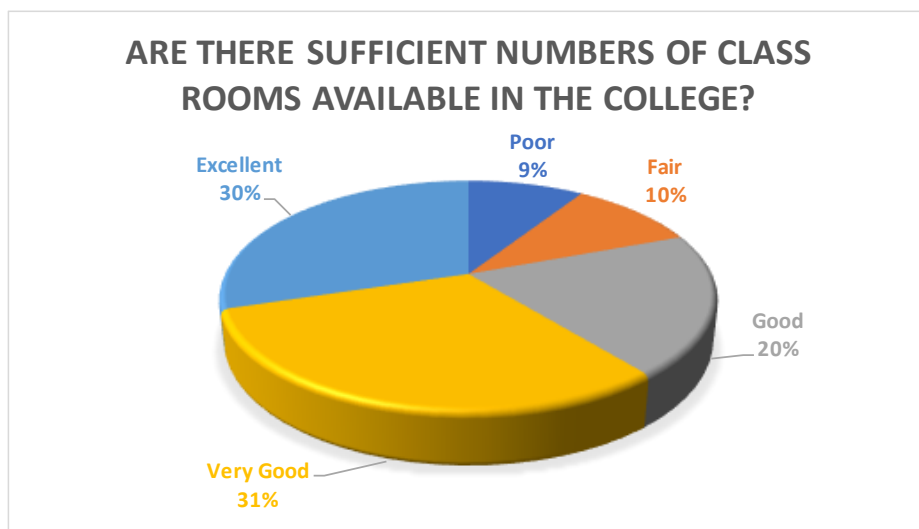
d. Whether the library Staff is co-operative and helpful?



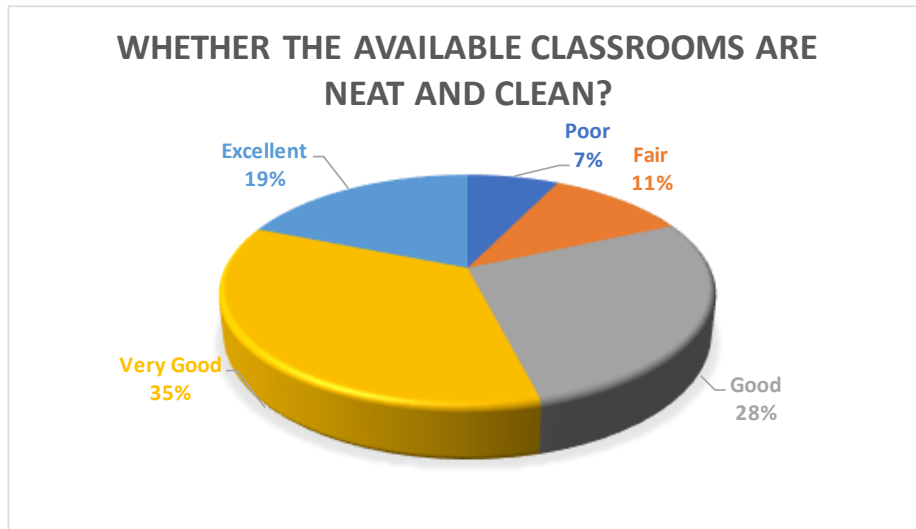
- e. Whether the college office is helpful and co-operative in administrative matters?



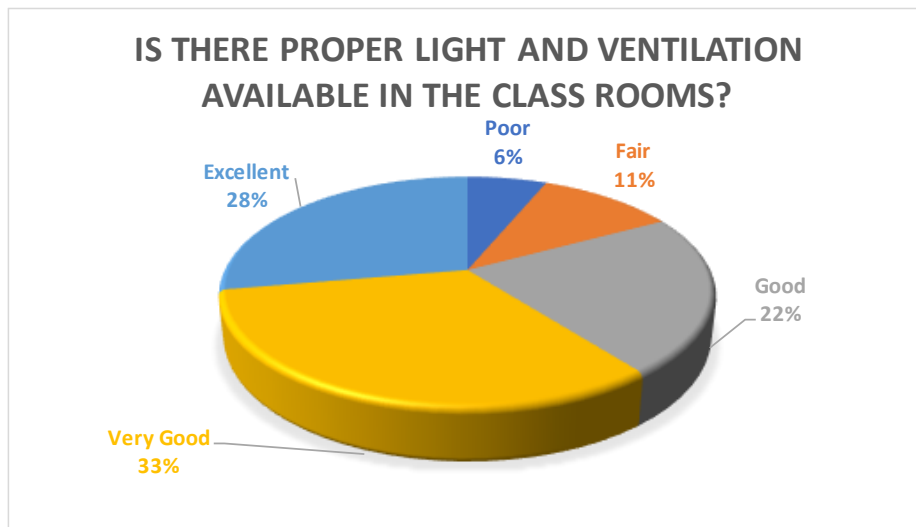
- f. Are there sufficient numbers of class rooms available in the college?



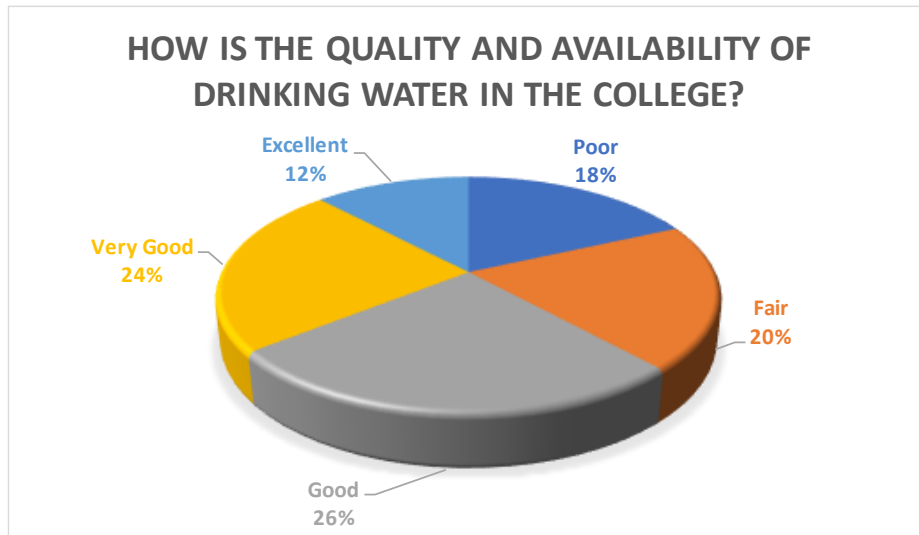
g. Whether the available classrooms are neat and clean?



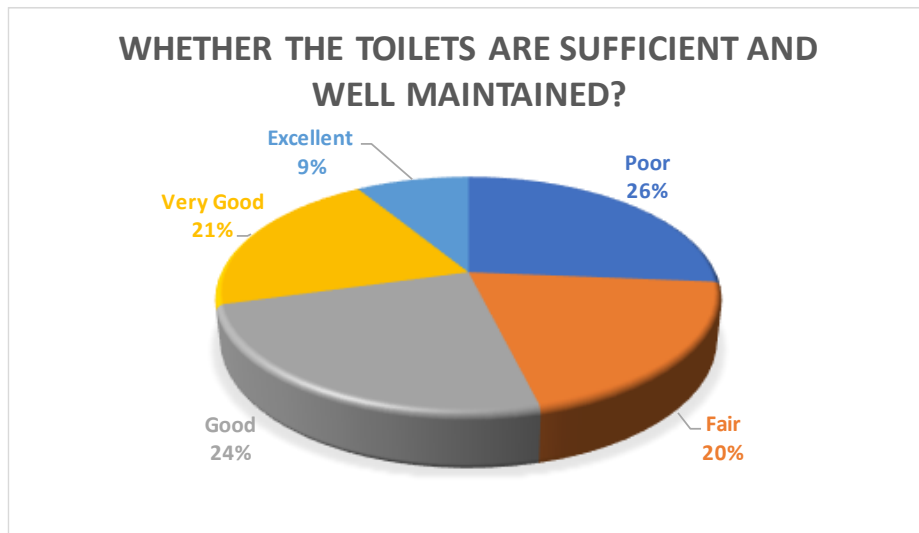
h. Is there proper light and ventilation available in the class rooms?



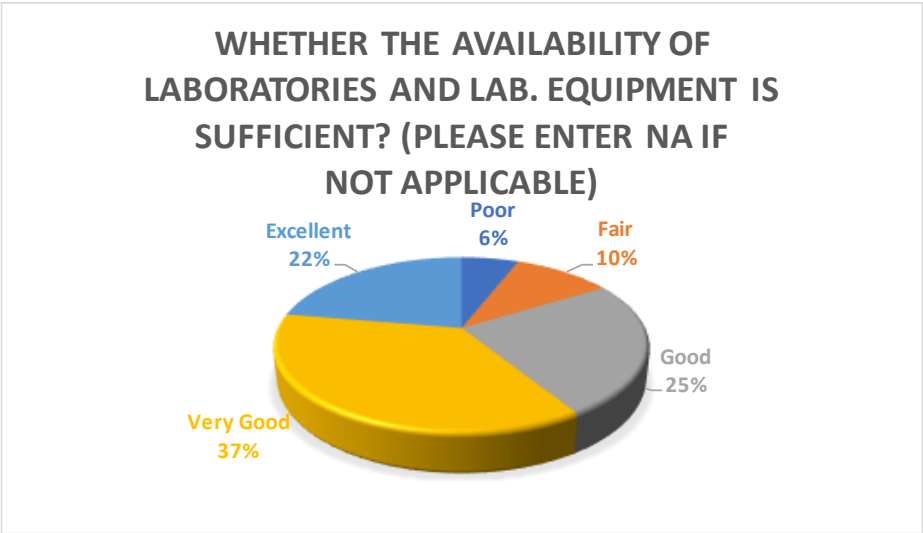
i. How is the quality and availability of drinking water in the college?



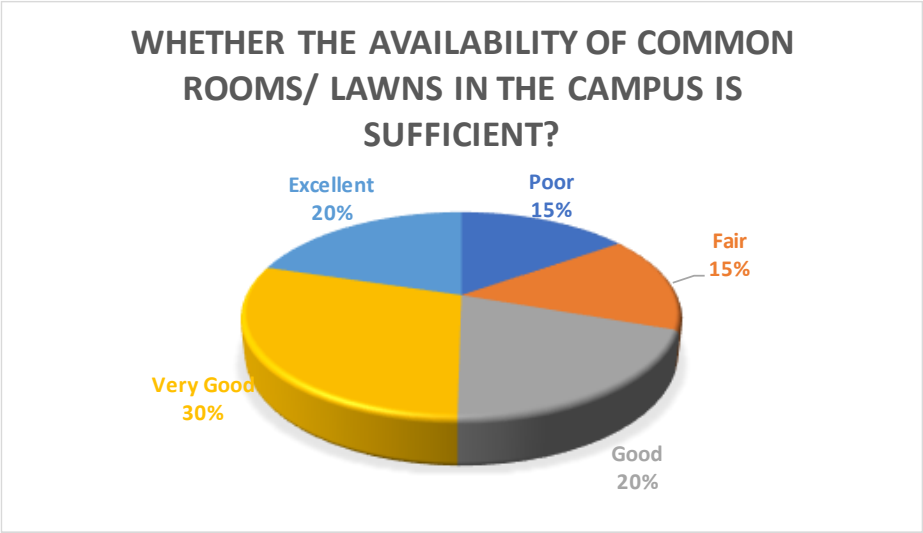
j. Whether the toilets are sufficient and well maintained?



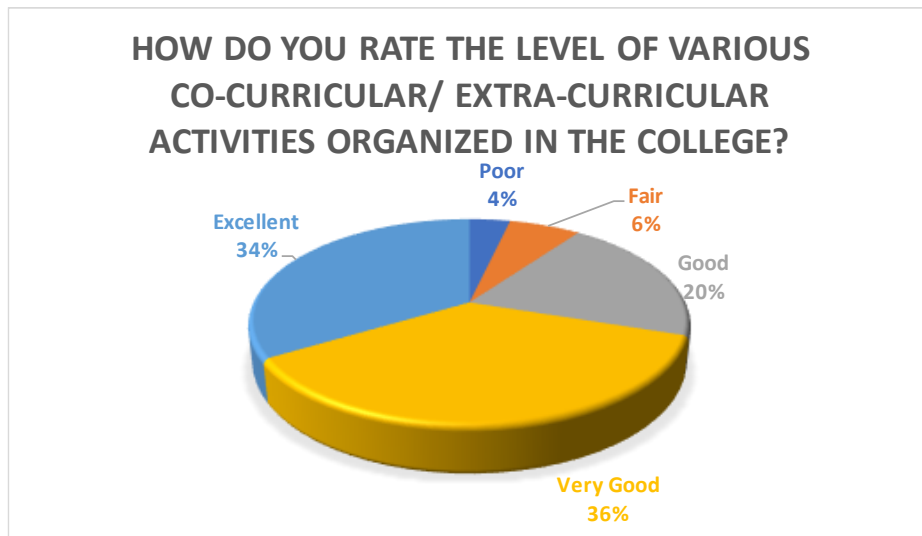
k. "Whether the availability of Laboratories and Lab. Equipment is sufficient?  
(Please enter NA if not applicable)



l. Whether the availability of common rooms/ lawns in the campus is sufficient?



m. How do you rate the level of various co-curricular/ extra-curricular activities organized in the college?



**Various Suggestions:**

1. Library needs improvement as per the feedback received.
2. Campus is not neat and clean including toilets
3. Potable water is required.
4. Problem of Classroom availability
5. Sanitation in common room
6. Canteen facility
7. Introduction of basic and fundamental education
8. Boys common room and sitting facility in park

**Action Taken:**

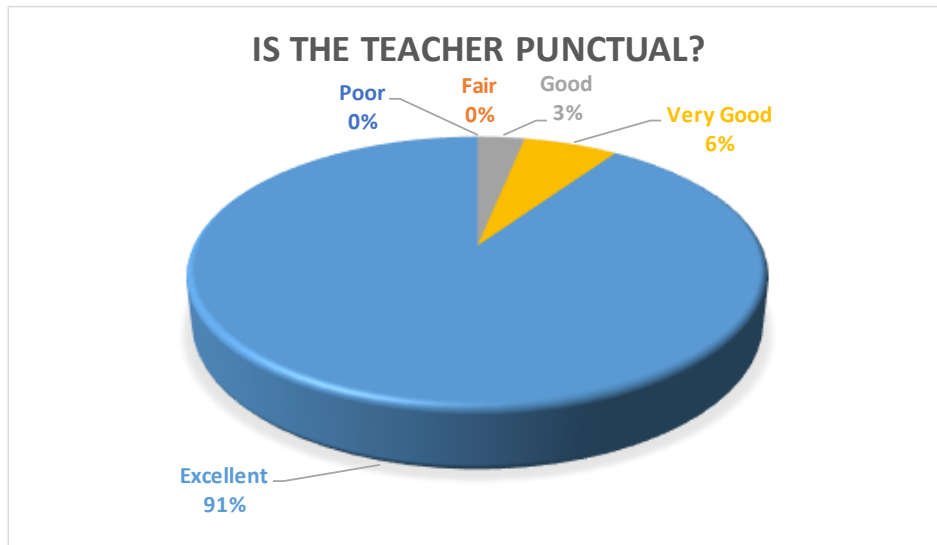
1. Proposal for Canteen is already sent to Directorate.
2. Centralized RO System has been installed in the campus.
3. Power Backup System has been improved.
4. Proposal for Extension of the Library Building has been sent to the Directorate and same has been approved by the directorate.
5. The proposal of New Teaching was sent to directorate for the approval and the same has been approved.
6. The sweepers of the college are directed strictly to take care of cleanliness and hygiene at daily basis.
7. The provision of Boys common room will be considered in the proposed teaching block.
8. The awareness courses such as EVS and Basic Computer education programmes are already running smoothly in the college.



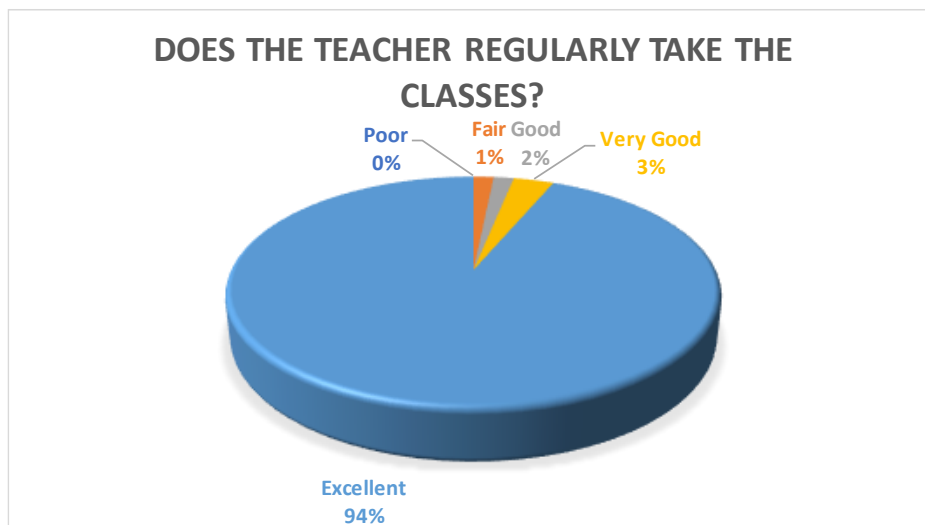
## (ii) Student Feedback analysis (Teachers)

1. Total Sample from whom the feedback is taken: **7671 responses from 1442 Sample**
2. Frequency: **Annual**
3. Various aspects of campus for student satisfaction:

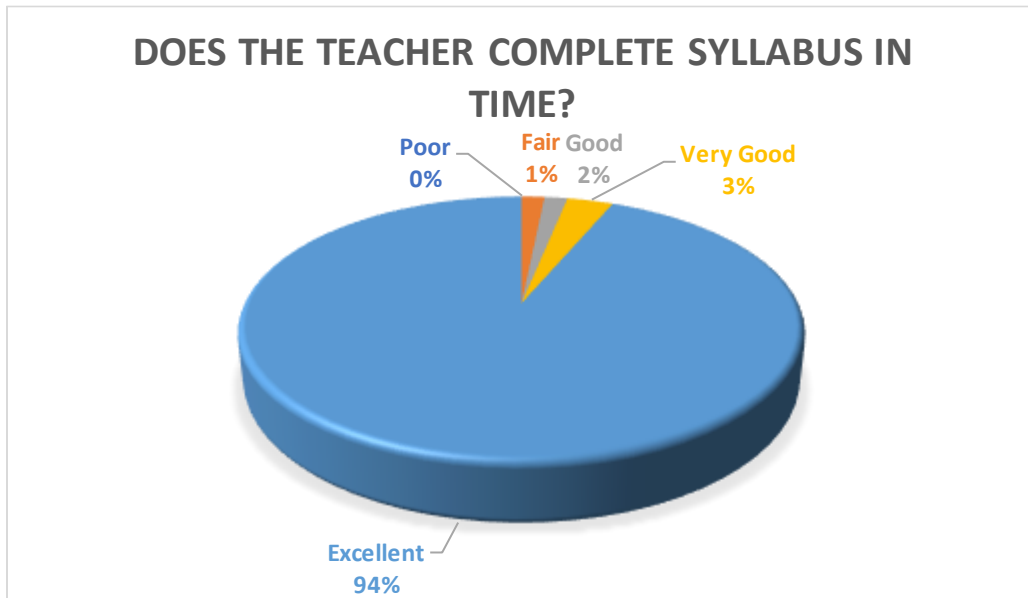
a) Is the teacher punctual?



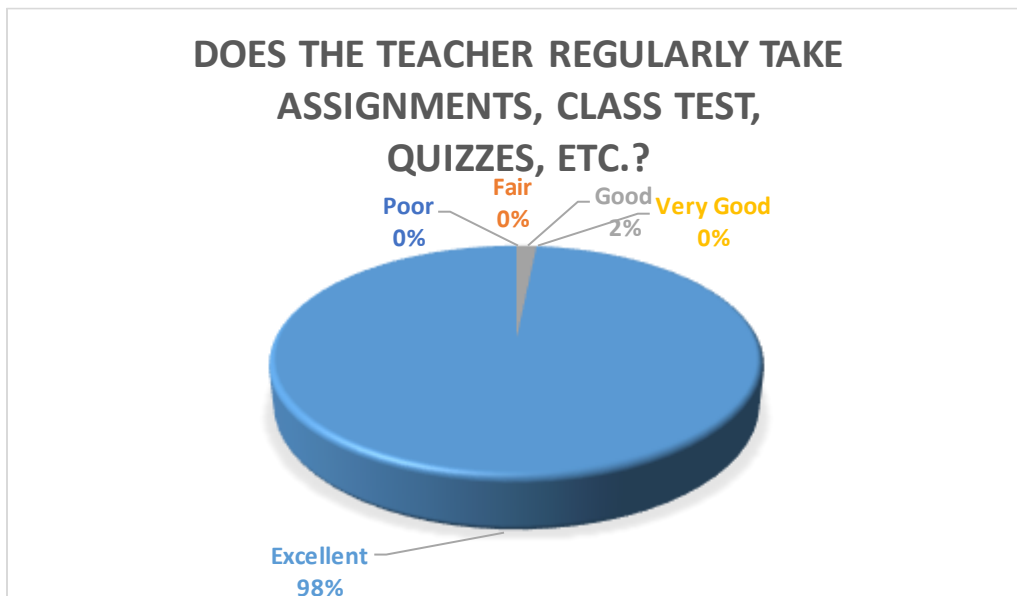
b) Does the teacher regularly take the Classes?



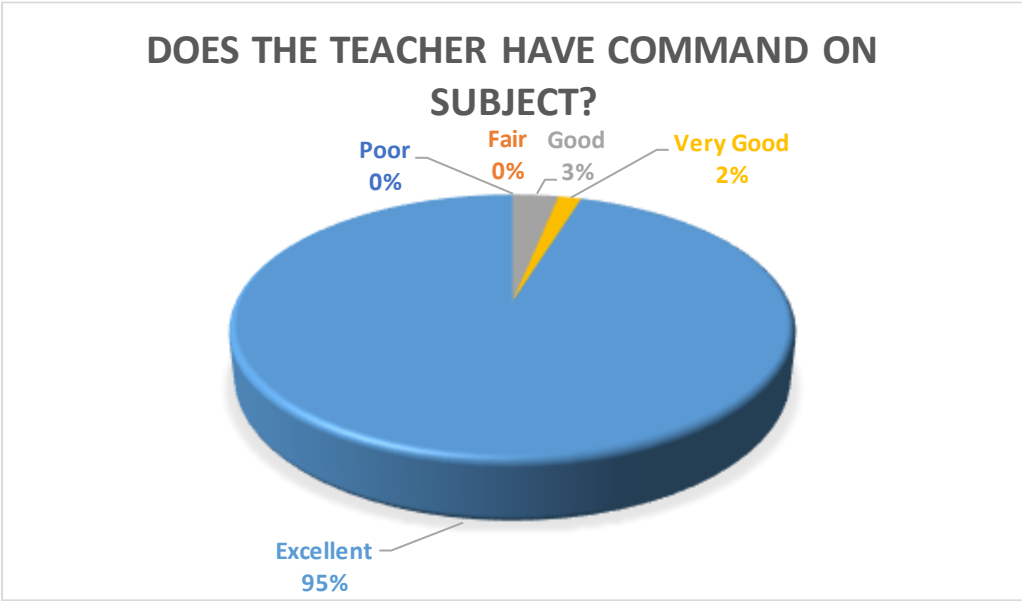
c) Does the teacher complete syllabus in time?



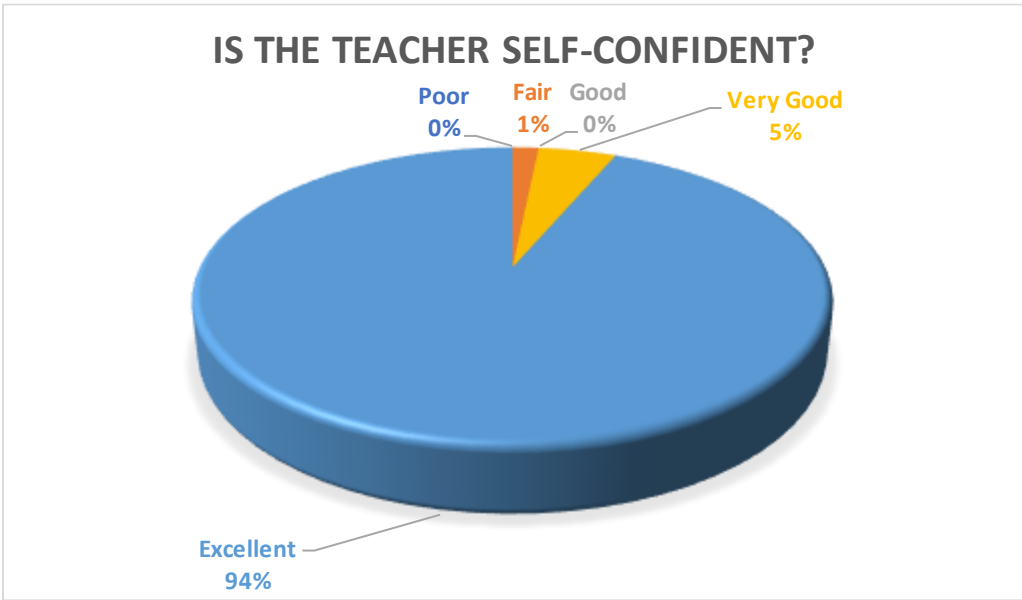
d) "Does the teacher regularly take assignments, class test, quizzes, etc.?"



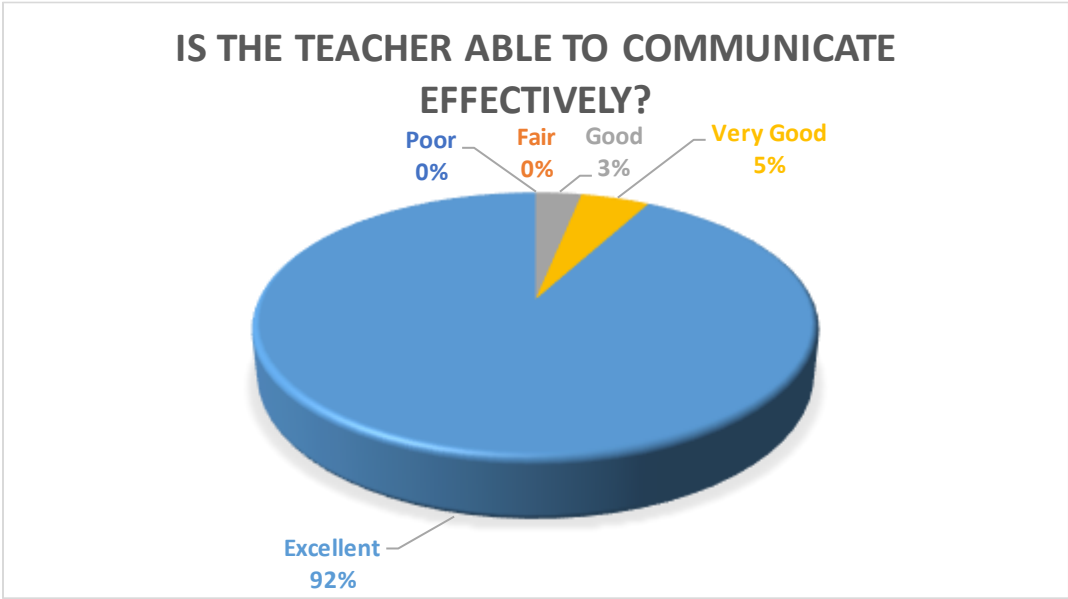
e) Does the teacher have command on subject?



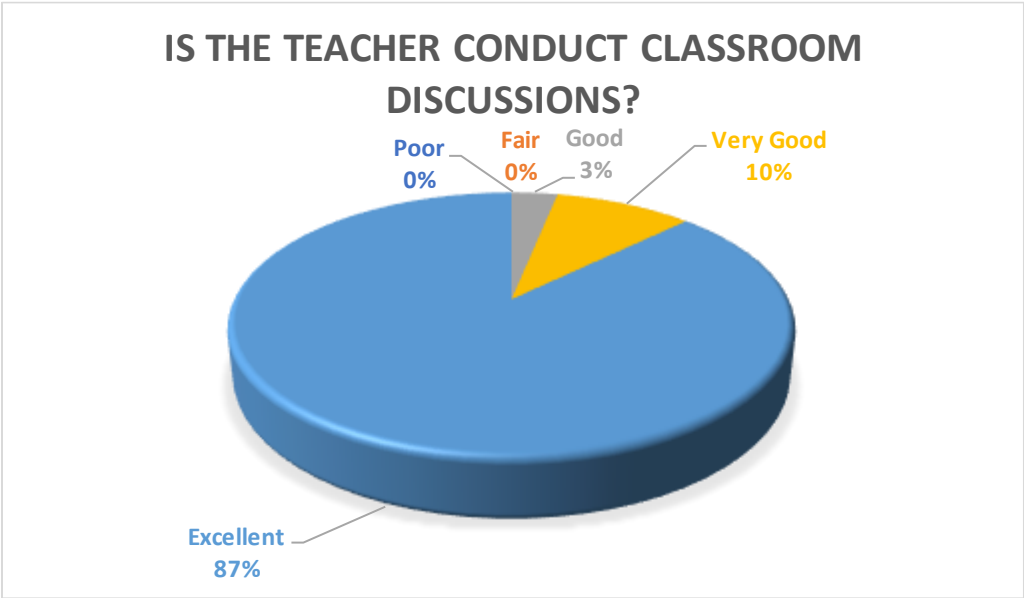
f) Is the teacher Self-confident?



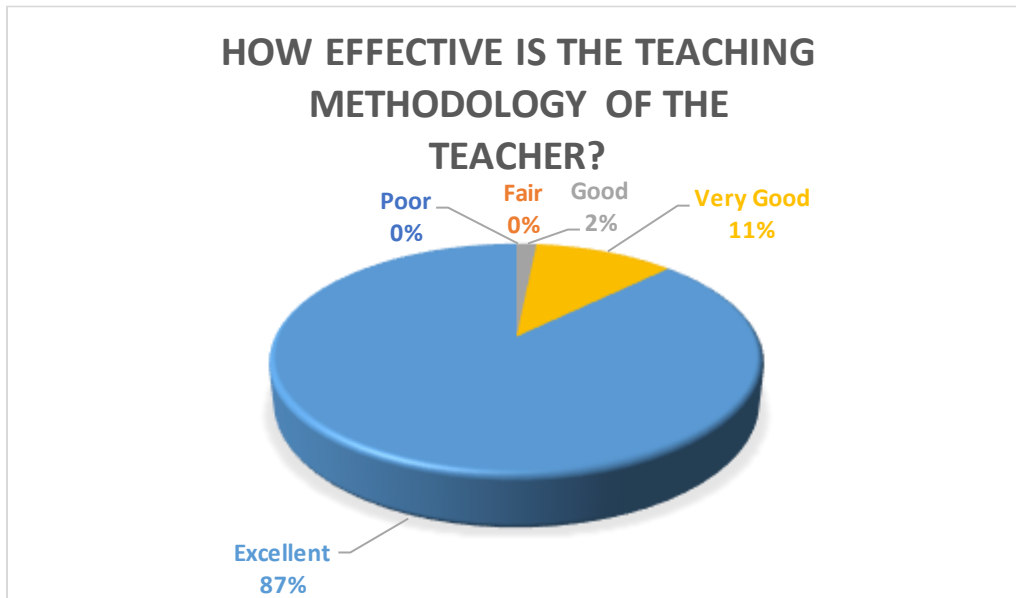
g) Is the teacher able to Communicate effectively?



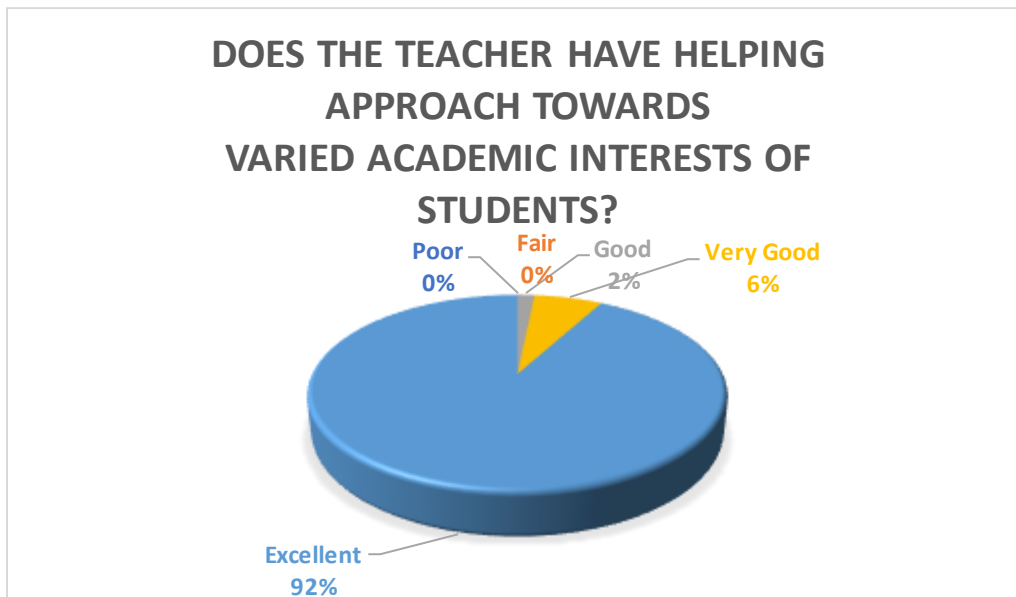
h) Is the teacher conduct classroom discussions?



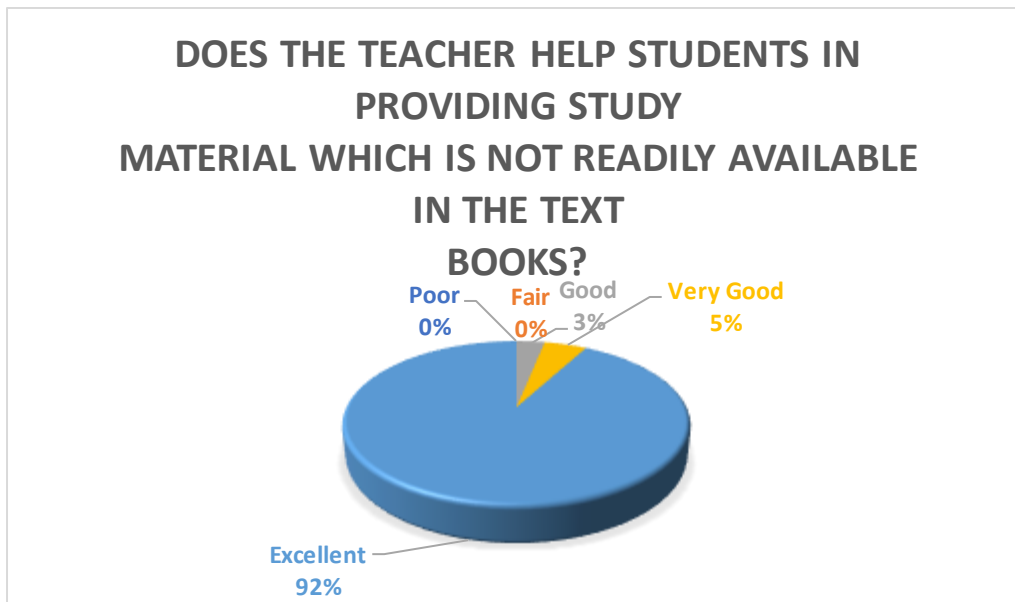
i) "How effective is the teaching methodology of the teacher?"



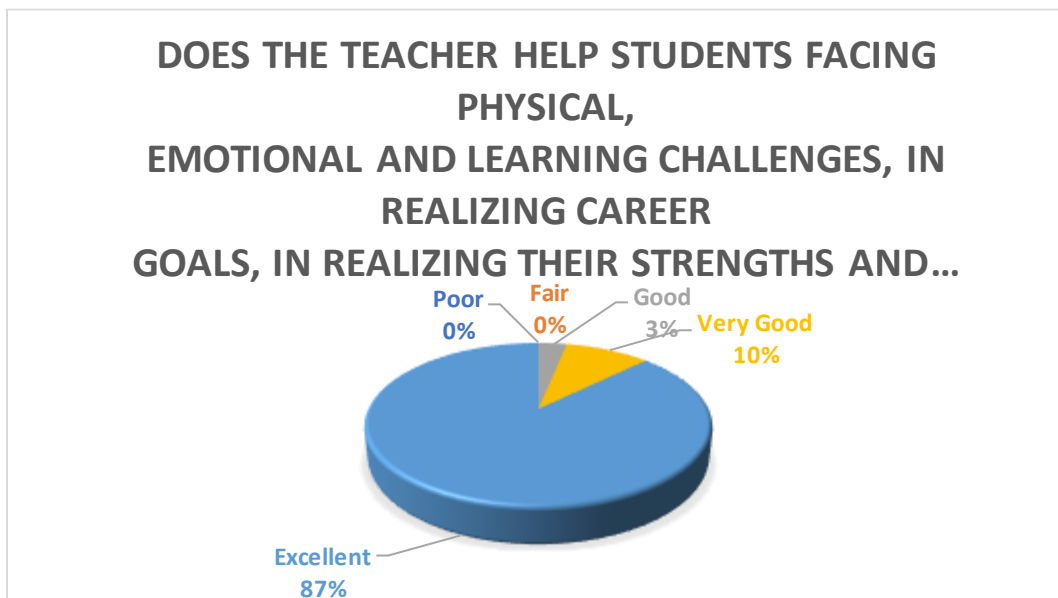
j) "Does the teacher have helping approach towards varied academic interests of students?"



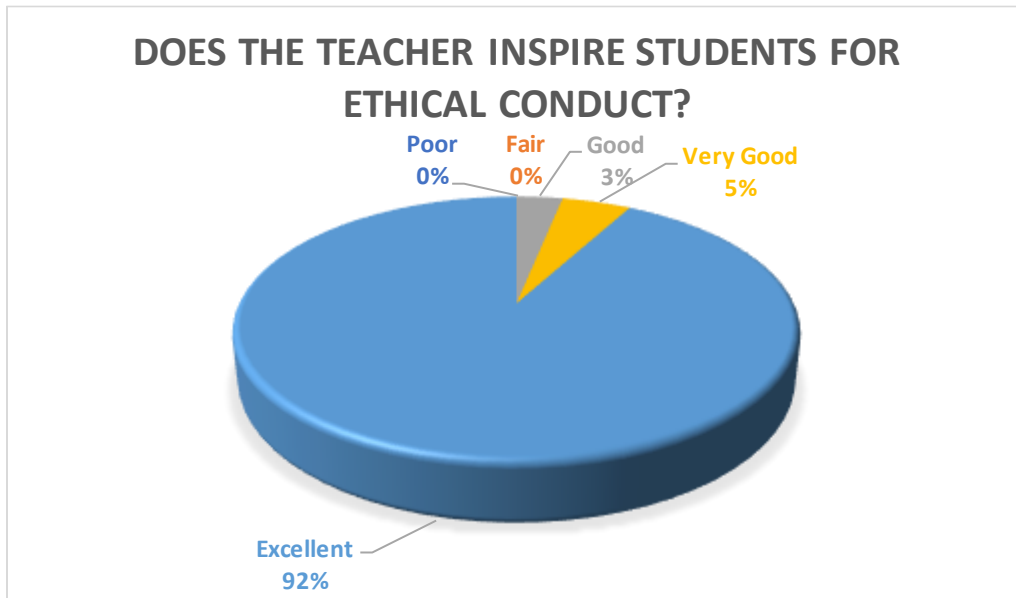
k) "Does the teacher help students in providing studymaterial which is not readily available in the textbooks?"



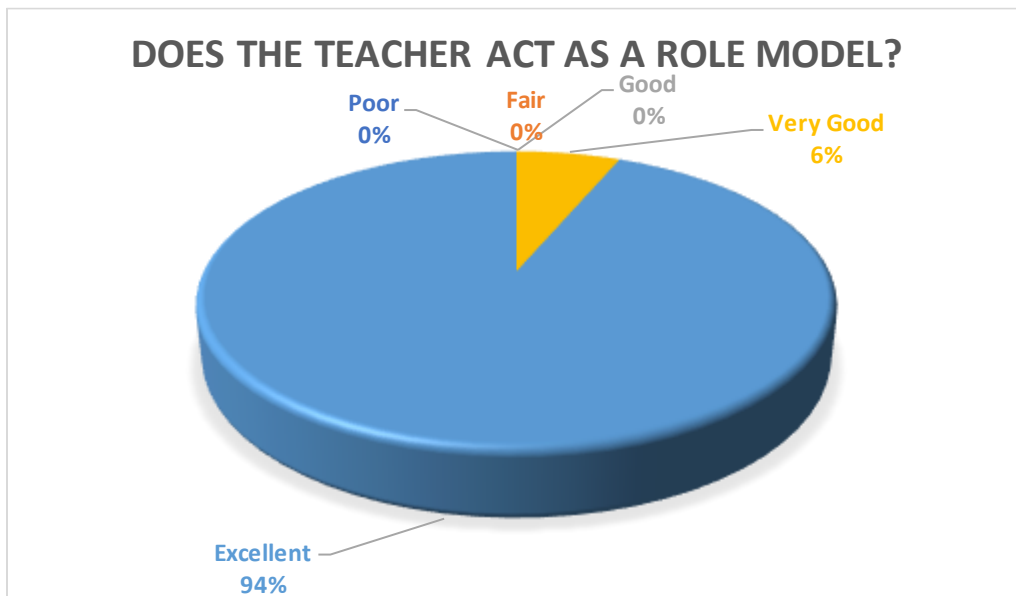
l) "Does the teacher help students facing physical,emotional and learning challenges, in realizing careergoals, in realizing their strengths and developmentalneeds?"



m) Does the teacher Inspire students for ethical conduct?



n) Does the teacher act as a role model?

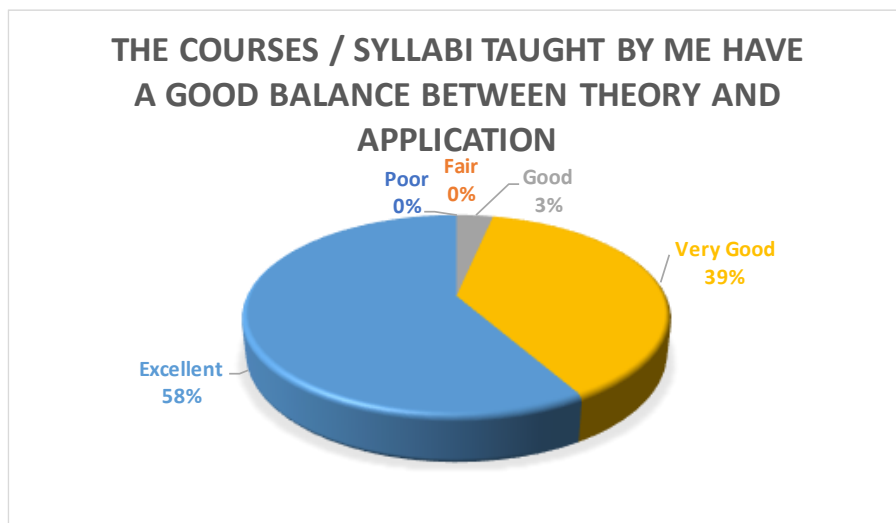




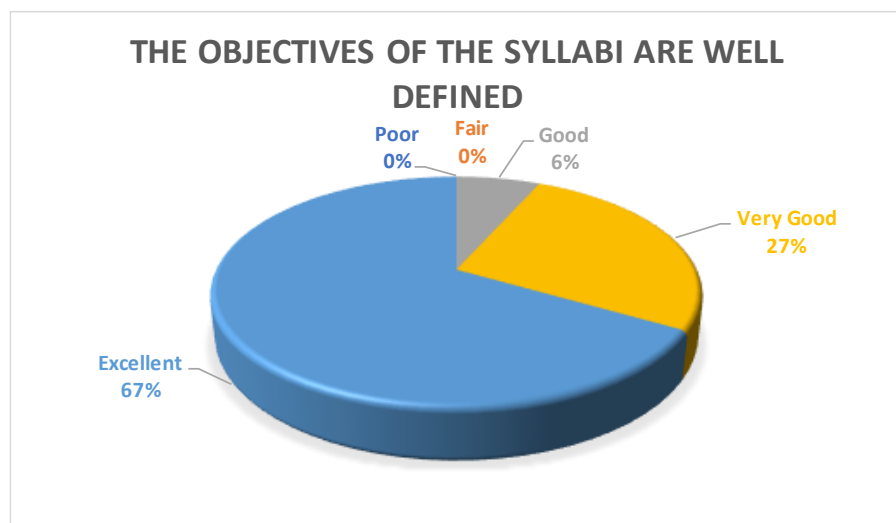


### (iii) Teachers Feedback Analysis

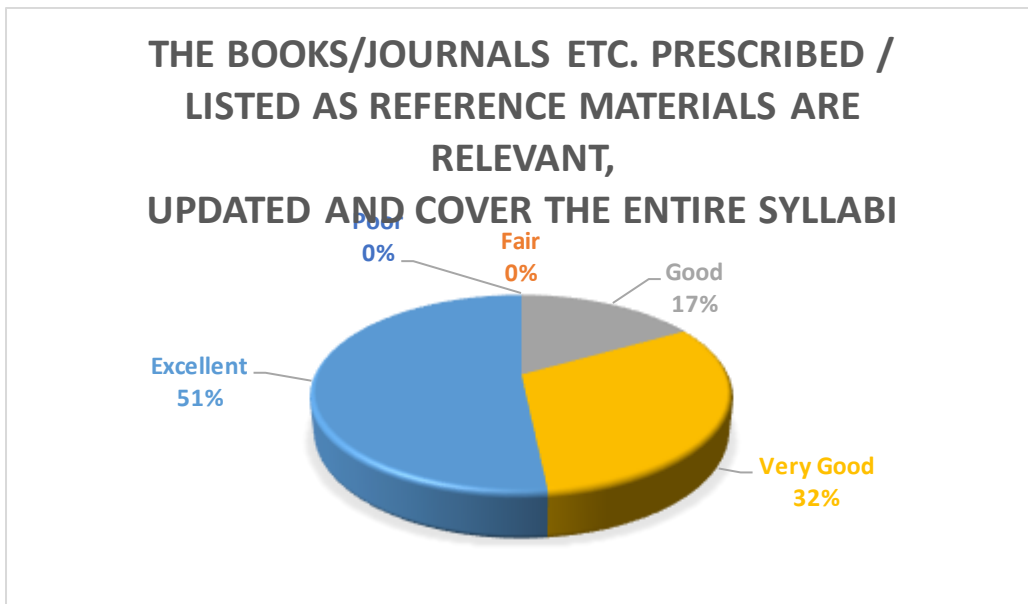
1. Total Sample from whom the feedback is taken: **60 Teachers**
2. Frequency: **Annual**
3. Various aspects of campus for student satisfaction:
  - a. "The courses / syllabi taught by me have a good balance between theory and application"



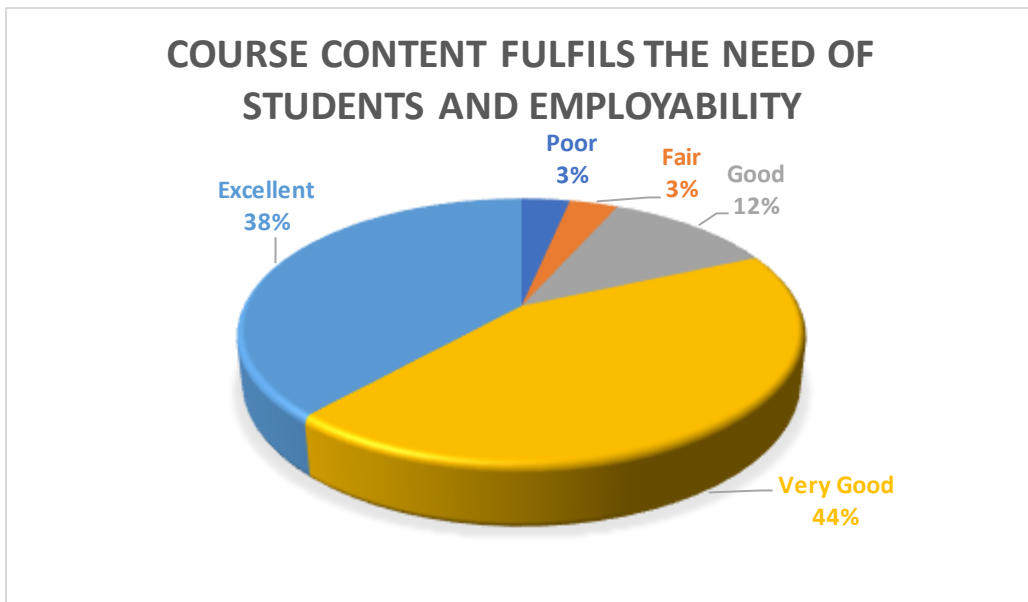
- b. The objectives of the syllabi are well defined



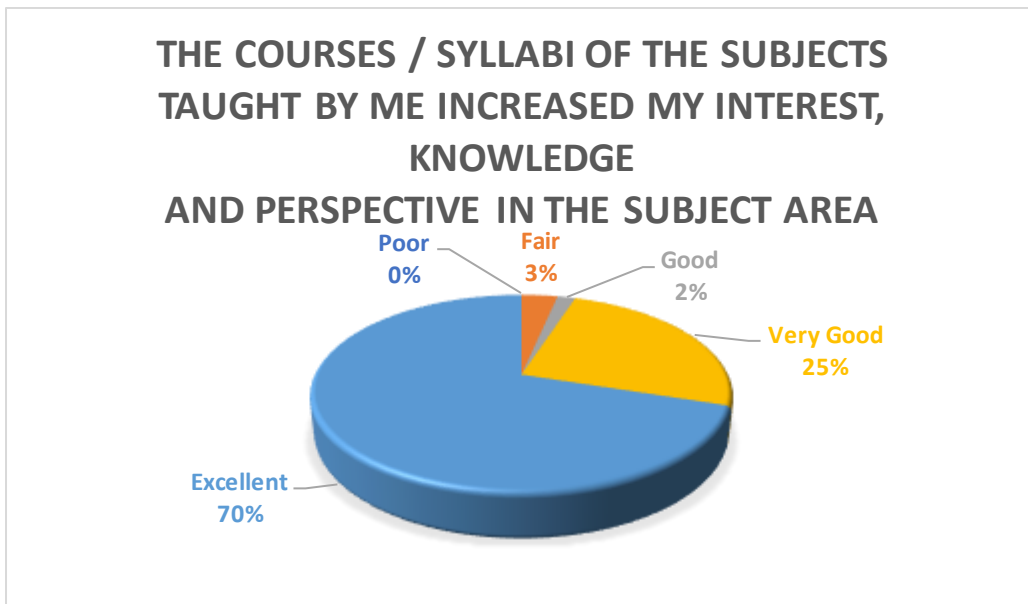
- c. "The books/journals etc. prescribed / listed as reference materials are relevant,updated and cover the entire syllabi"



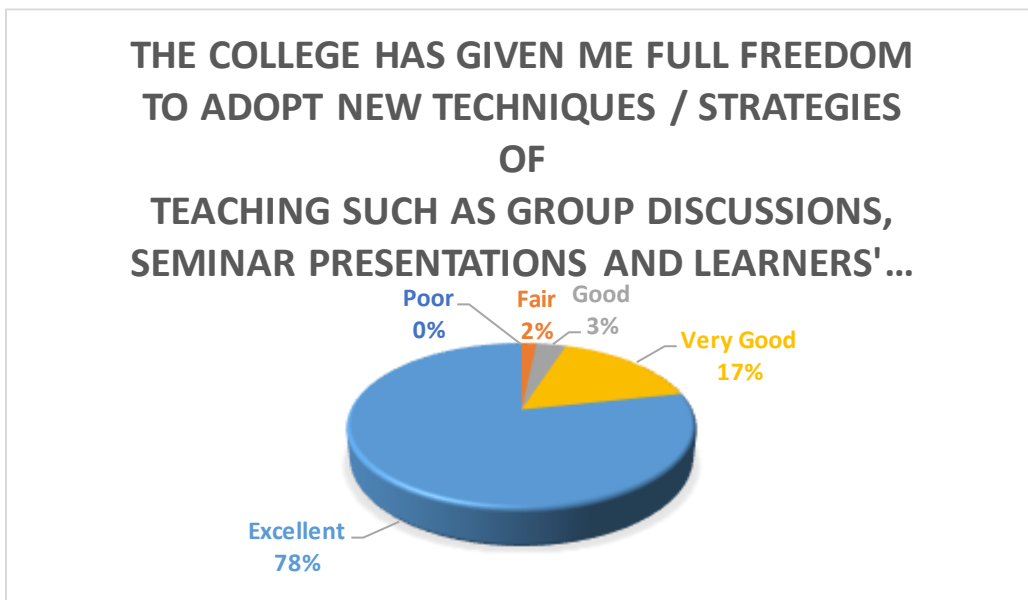
- d. Course content fulfils the need of students and employability



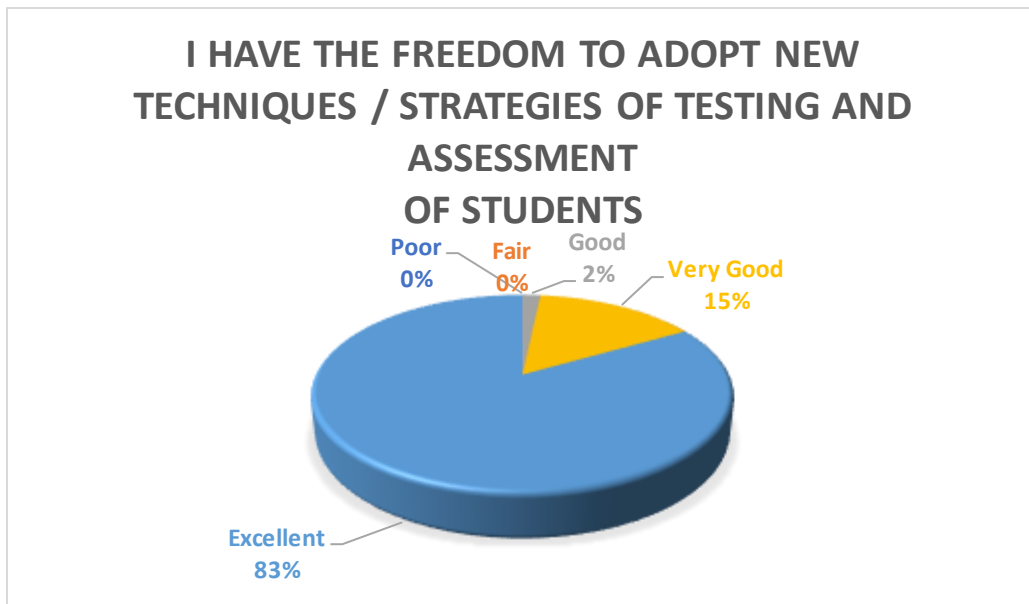
- e. "The courses / syllabi of the subjects taught by me increased my interest, knowledge and perspective in the subject area"



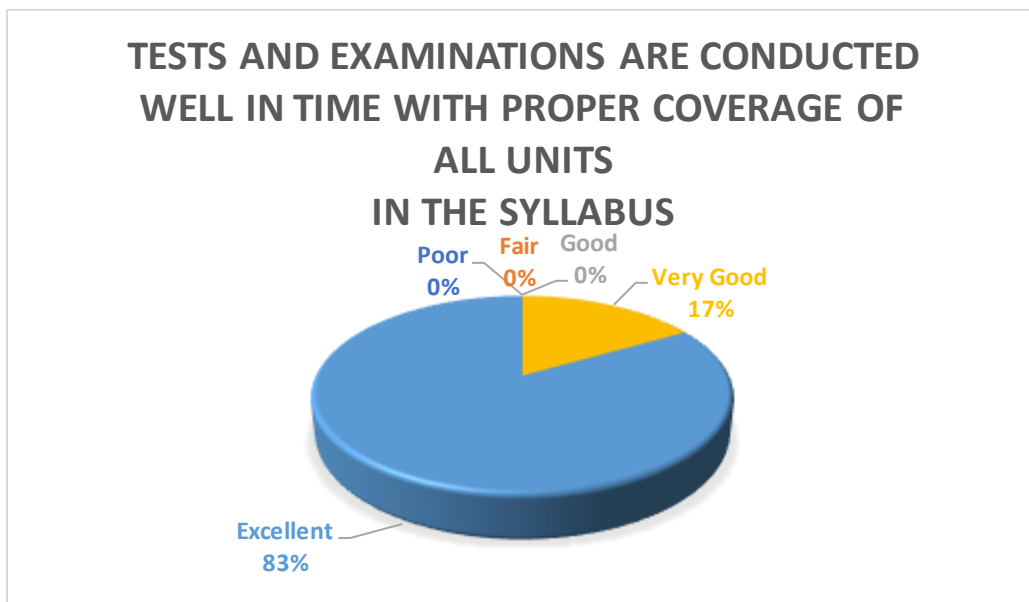
- f. "The college has given me full freedom to adopt new techniques / strategies of teaching such as group discussions, seminar presentations and learners' participation"



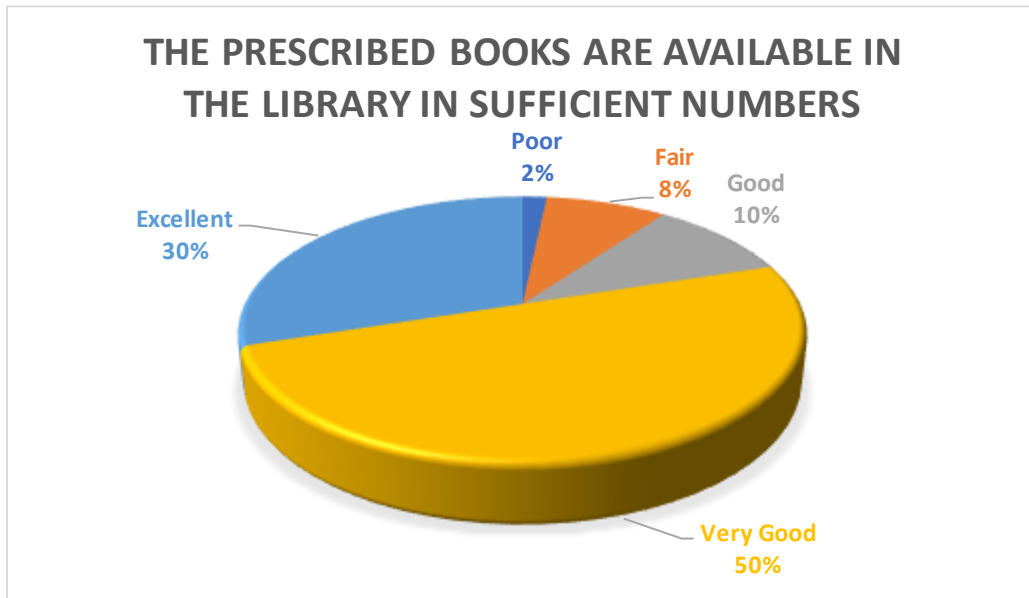
- g. "I have the freedom to adopt new techniques / strategies of testing and assessment of students"



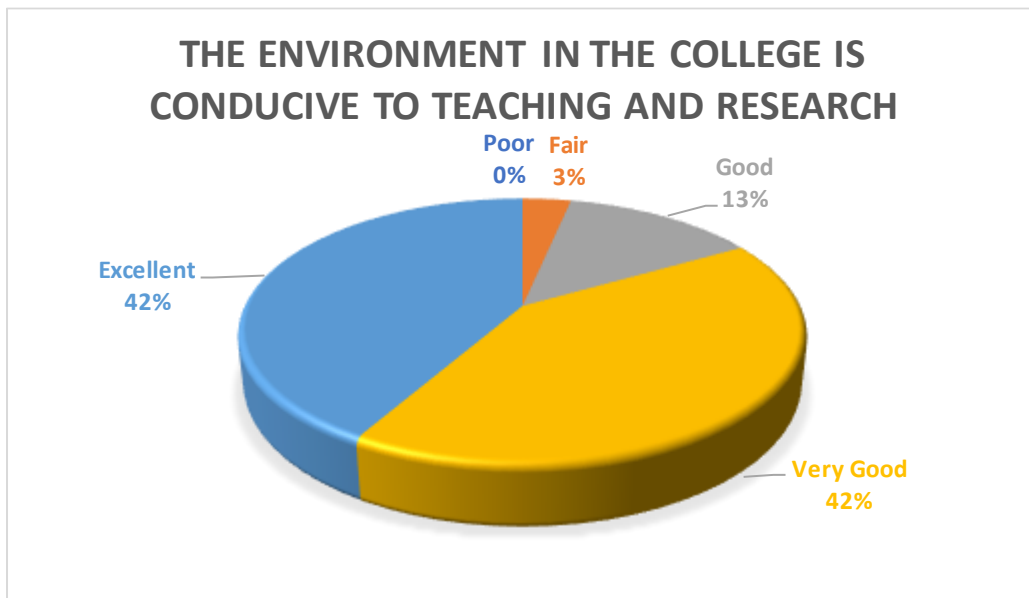
- h. "Tests and examinations are conducted well in time with proper coverage of all units in the syllabus"



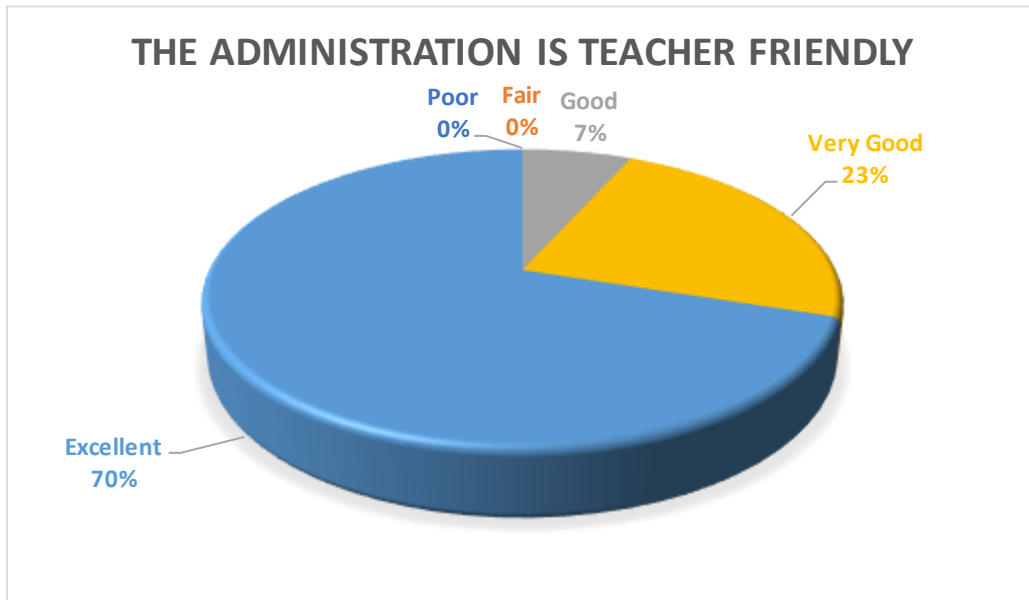
- i. The prescribed books are available in the Library in Sufficient numbers



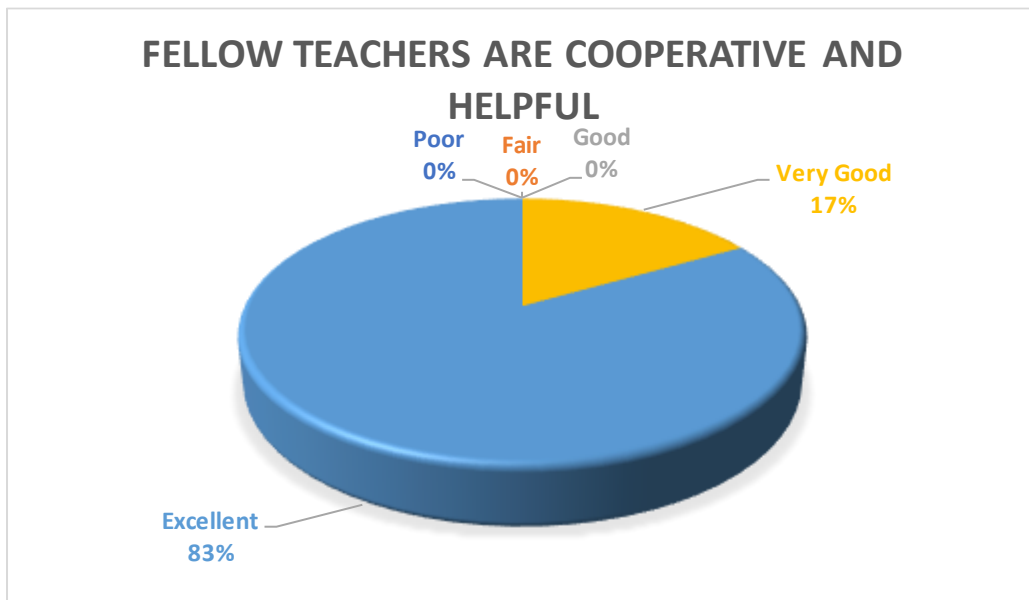
- j. The environment in the College is conducive to teaching and research



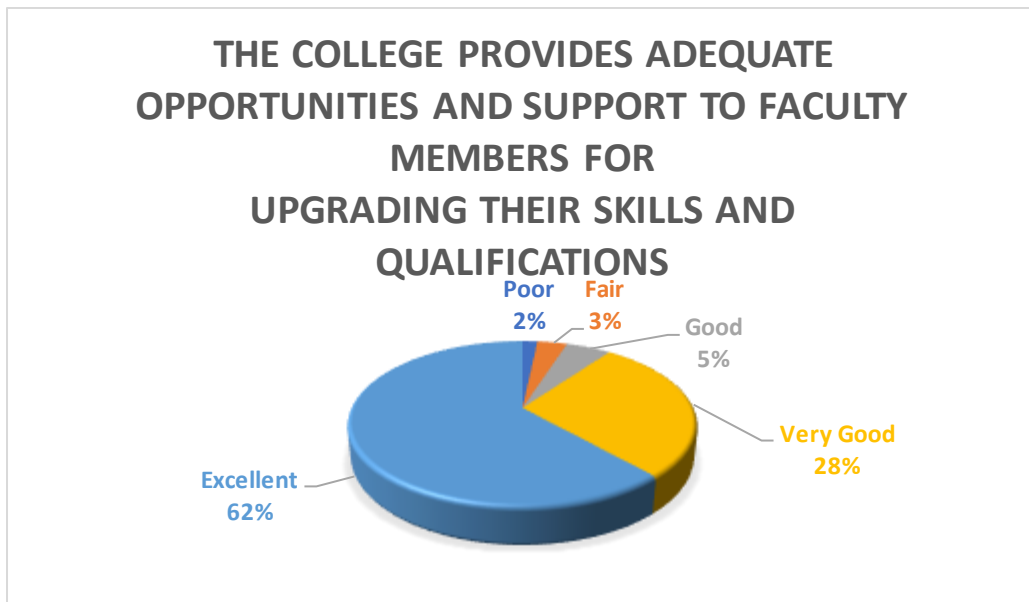
k. The administration is teacher friendly



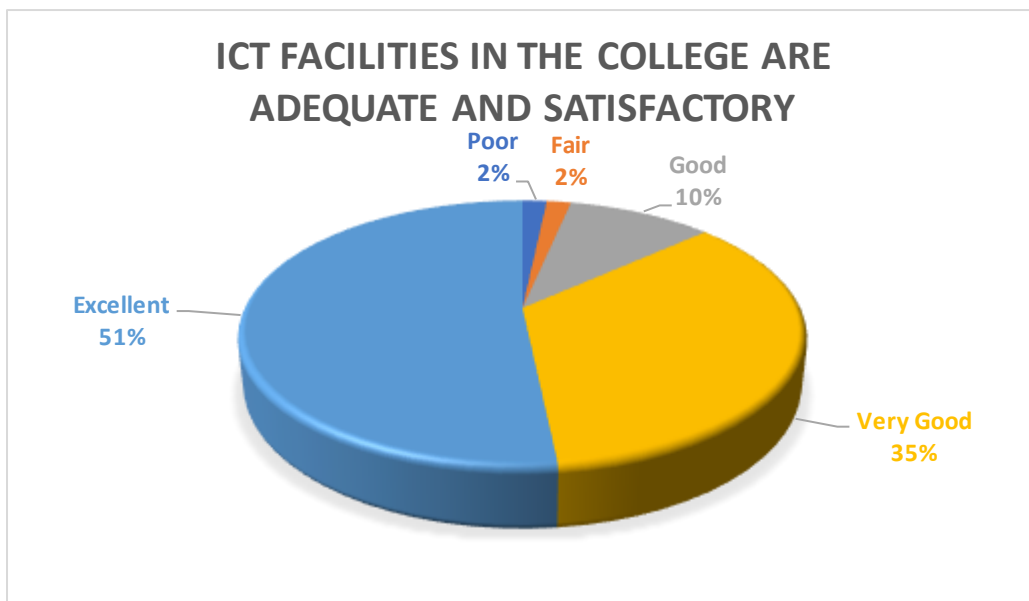
l. Fellow Teachers are Cooperative and Helpful



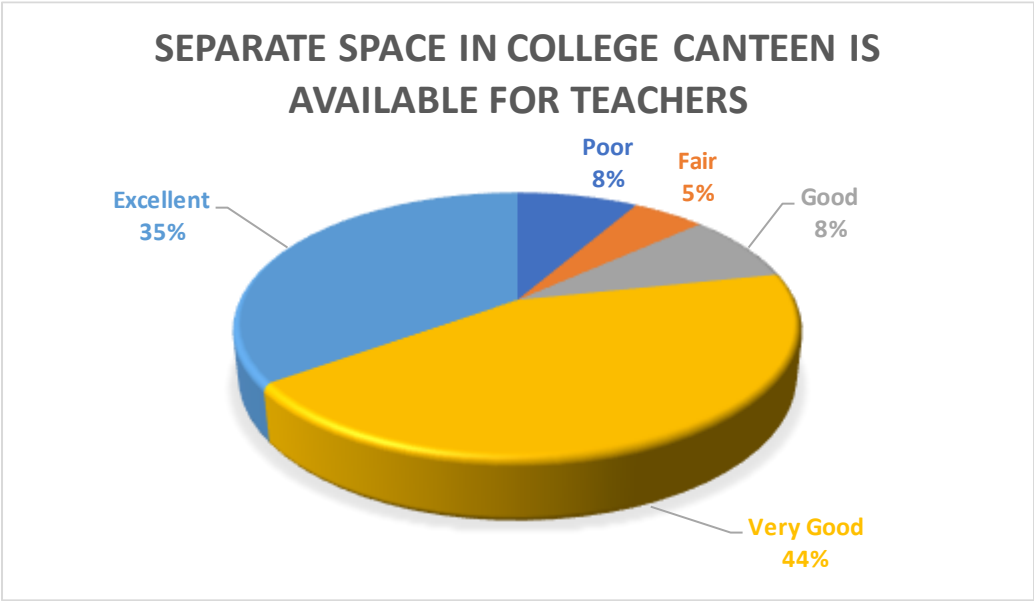
m. "The college provides adequate opportunities and support to faculty members for upgrading their skills and qualifications"



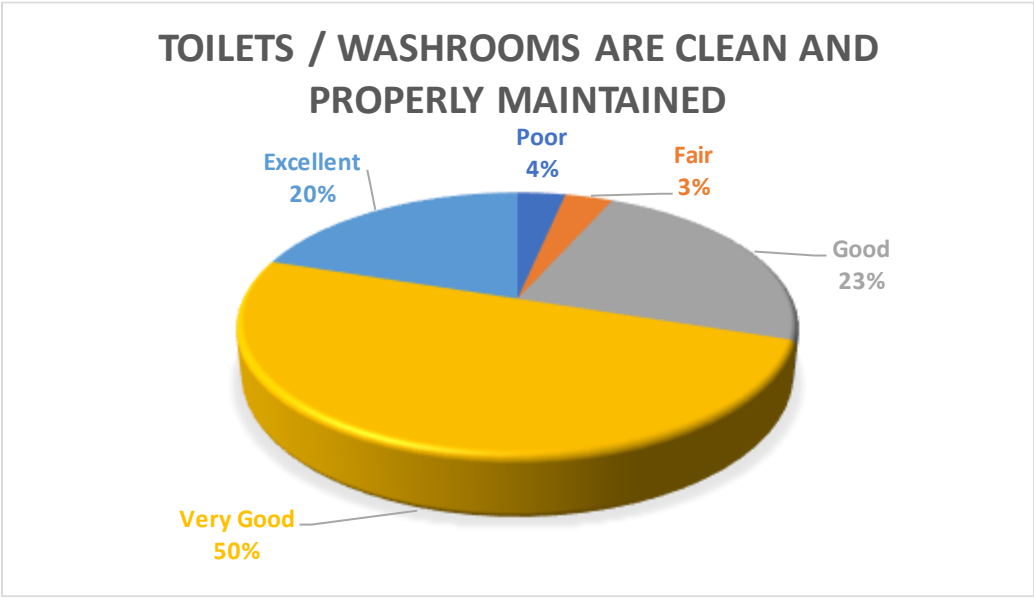
n. ICT facilities in the college are adequate and satisfactory



o. Separate space in college Canteen is available for Teachers

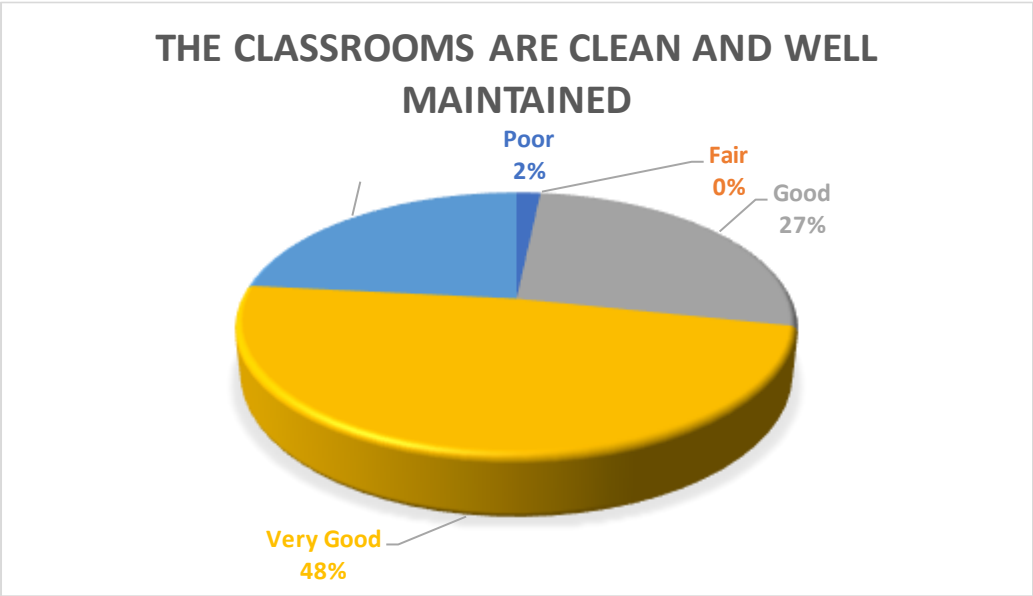


p. Toilets / washrooms are clean and properly maintained

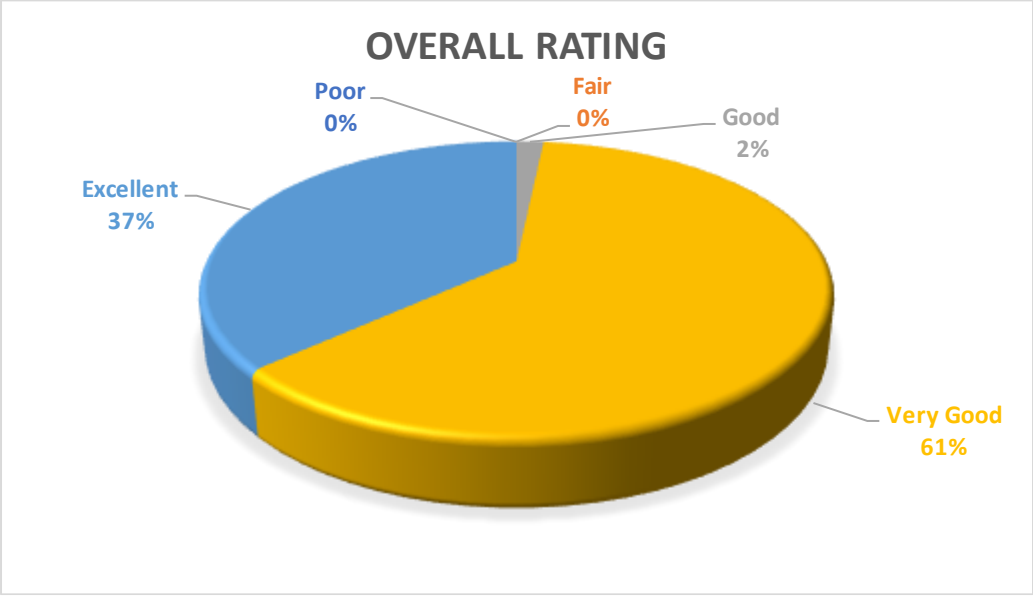




q. The classrooms are clean and well maintained



r. Overall Rating



**Other Significant Feedback:**

1. Electricity Supply Backup is needed.
2. Drinking Water facility for faculty members is not available.
3. Commerce Computer Lab is required.
4. Sitting capacity of library needs to be increased maintenance of library is needed. English medium books should also be provided as per syllabus
5. Enough classrooms are needed.
6. Separate canteen, more classrooms are required, and toilets should be need and clean. More sweepers are required for clean campus.
7. Financial aid is needed for faculty development. Research Environment must be implemented
8. Syllabus is not balanced in BCA & BA Computer Science
9. Labs should be connected with LAN and Internet
10. Remuneration should be provided on time.

**Action Taken:**

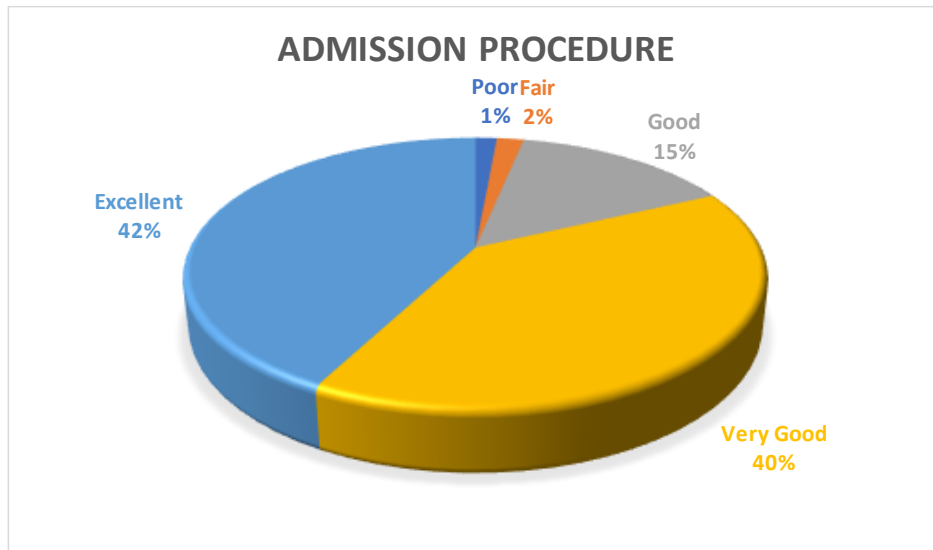
1. Proposal for Canteen is already sent to Directorate.
2. Centralized RO System has been installed in the campus.
3. Power Backup System has been improved.
4. Proposal for Extension of the Library Building has been sent to the Directorate and same has been approved by the directorate.

5. The proposal of New Teaching was sent to directorate for the approval and the same has been approved.
6. The sweepers of the college are directed strictly to take care of cleanliness and hygiene at daily basis.
7. The suggestion to setup of Commerce computer lab will be considered in proposed teaching block.
8. As regards to financial assistance for research activities, the teachers are advised to prepare minor/major research proposal and submit to the principal to forward the same to UGC for financial assistance. A workshop on the same theme has already been organized by the IQAC.
9. The syllabi of BCA and BA computer science is to be updated by the affiliating university. The teachers are advised to member of the board of studies in this regard.
10. A new lease line has been approved by the directorate and the efforts will be made to connect the smart-classroom with the same at the earliest.
11. As regards to the remuneration of extension lecturers, the directorate has been requested to release the grant well in time. Now, the situation has been improved a lot.

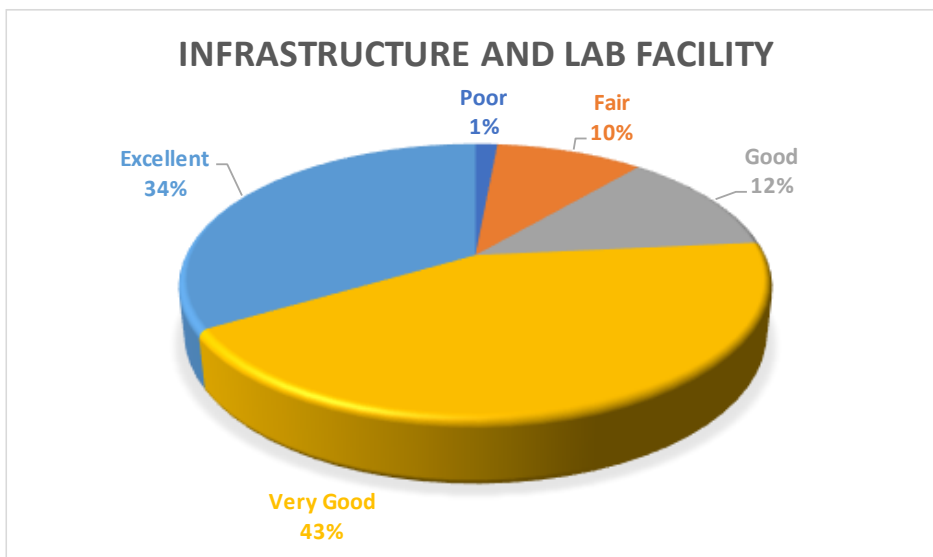
#### (iv) Parents Feedback analysis

1. Total Sample from whom the feedback is taken: **288 Responses**
2. Frequency: **Annual**
3. Various aspects of campus for student satisfaction:

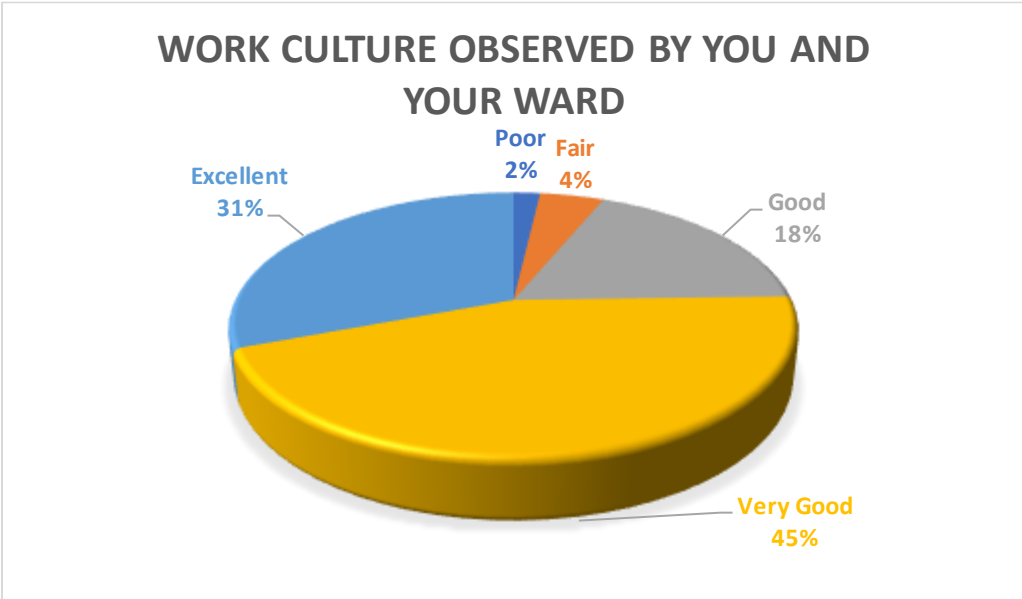
##### a. Admission procedure



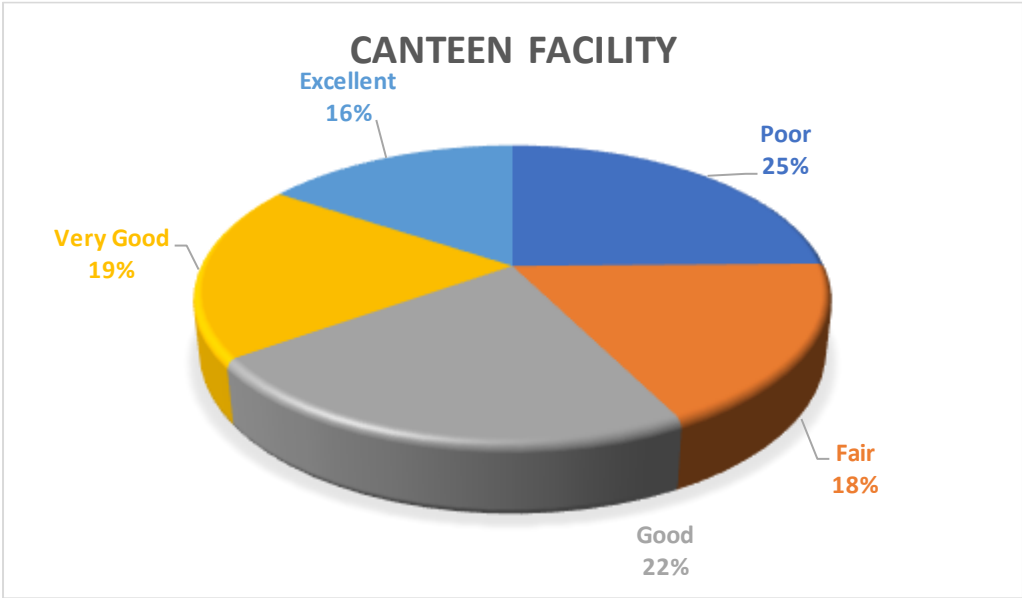
##### b. Infrastructure and lab facility



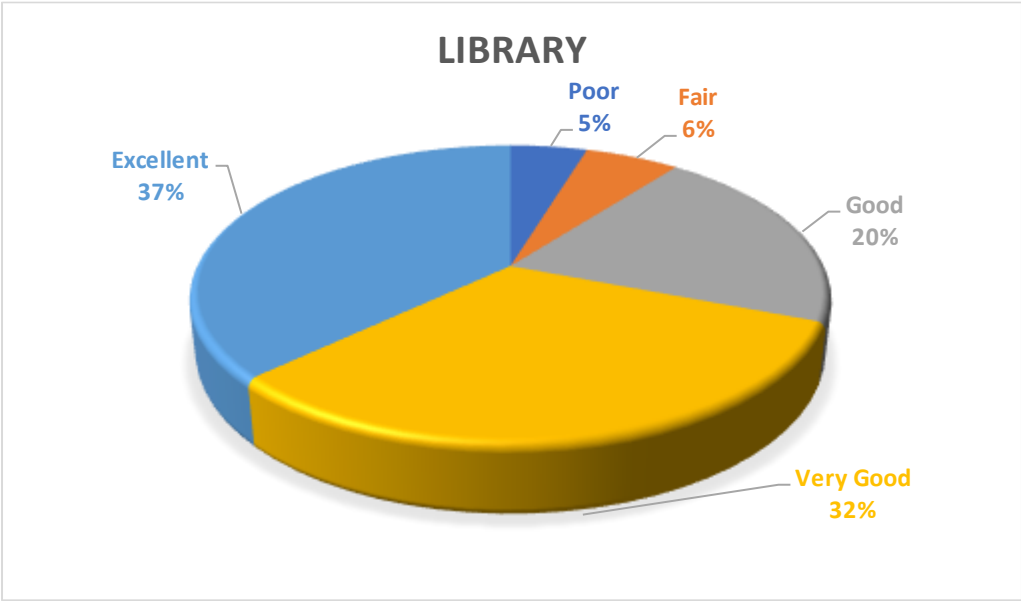
c. Work Culture observed by you and your Ward



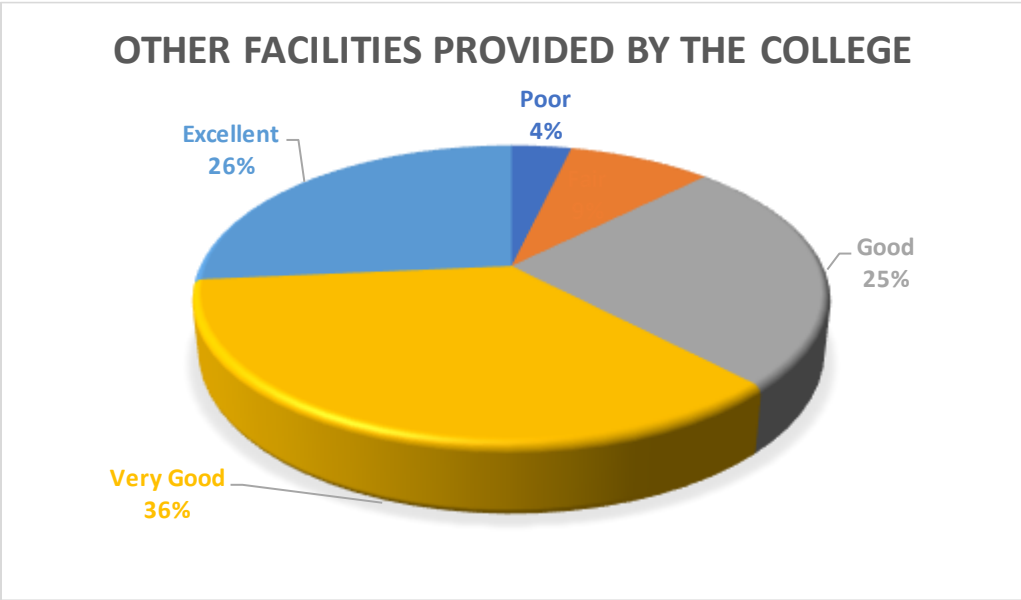
d. Canteen facility



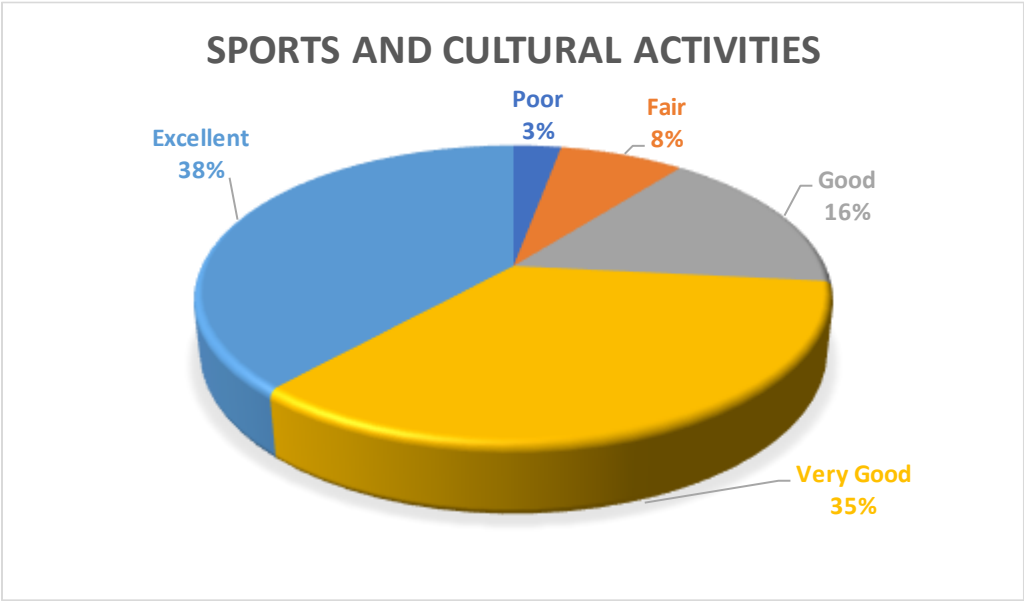
e. Library



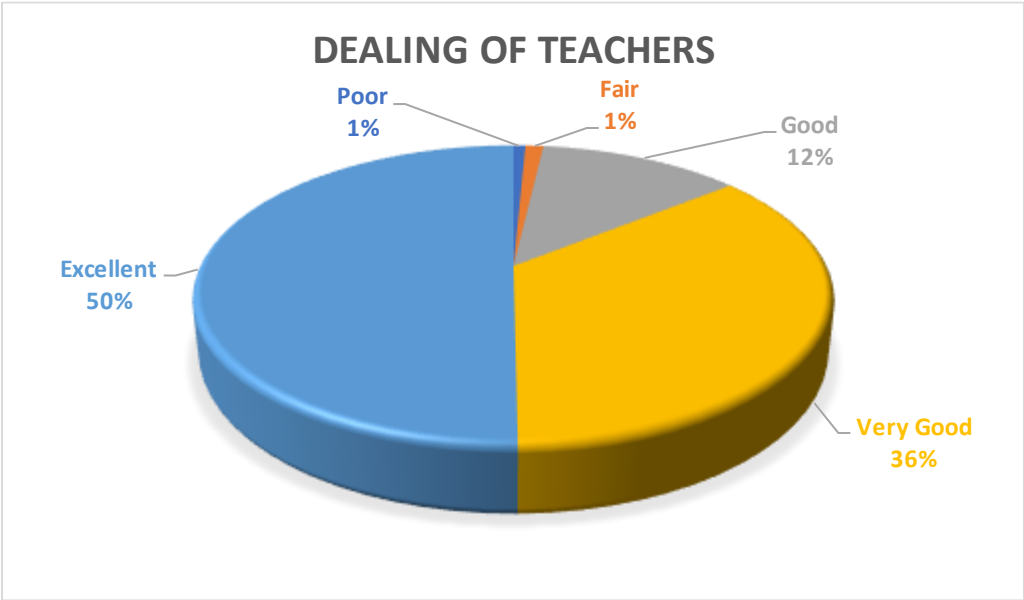
f. Other facilities provided by the college



g. Sports and cultural activities



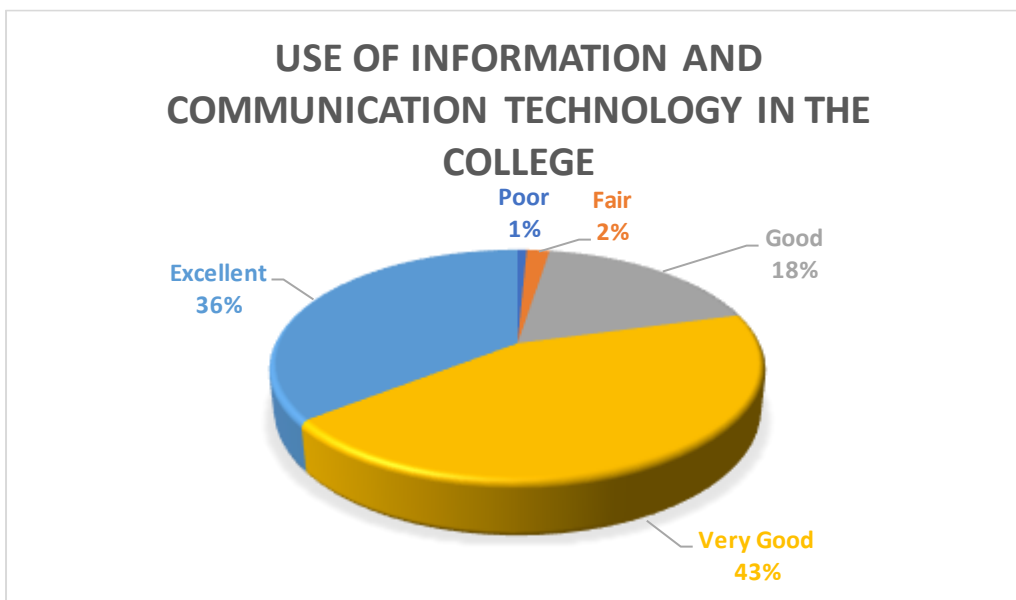
h. Dealing of Teachers



i. Dealing of Office Staff

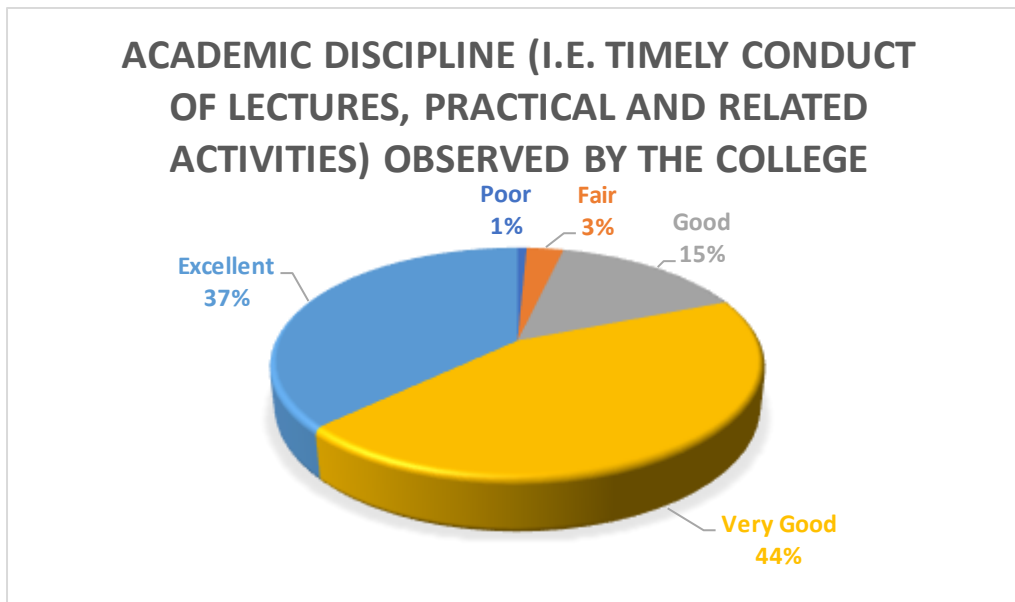


j. Use of Information and communication technology in the college

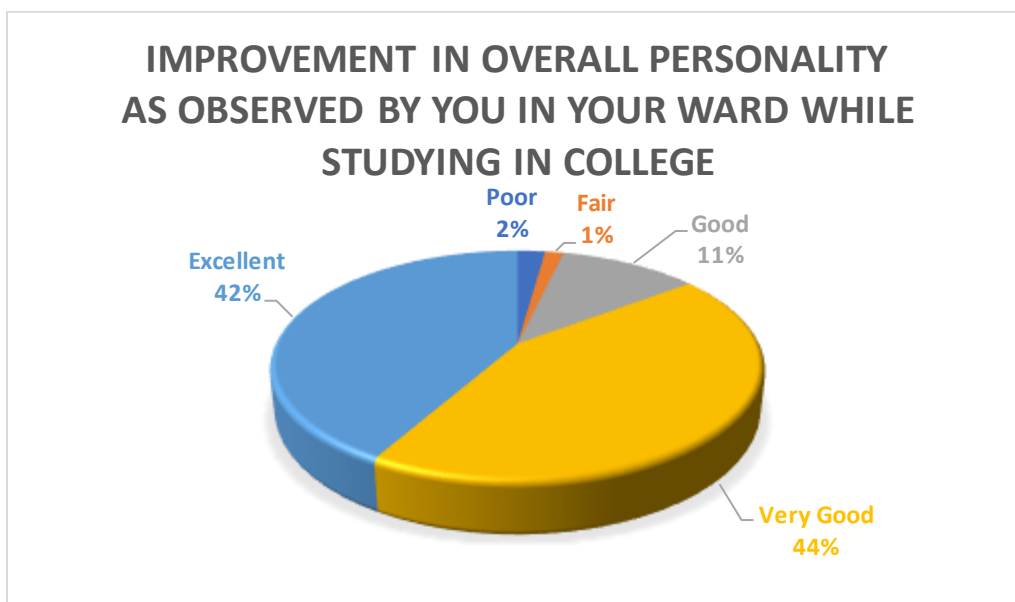




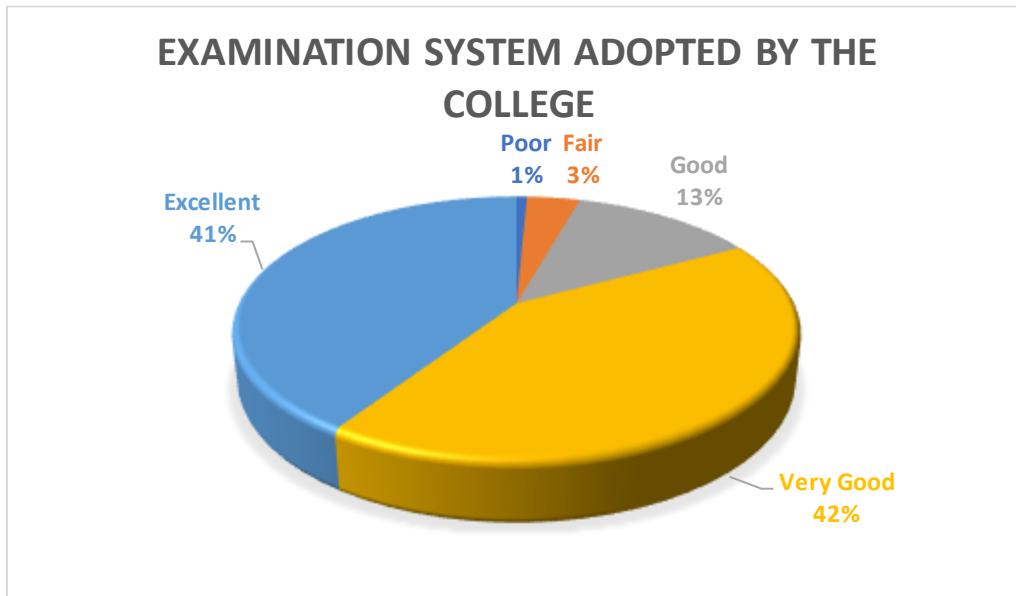
- k. Academic Discipline (i.e. timely conduct of lectures, practical and related activities) observed by the college



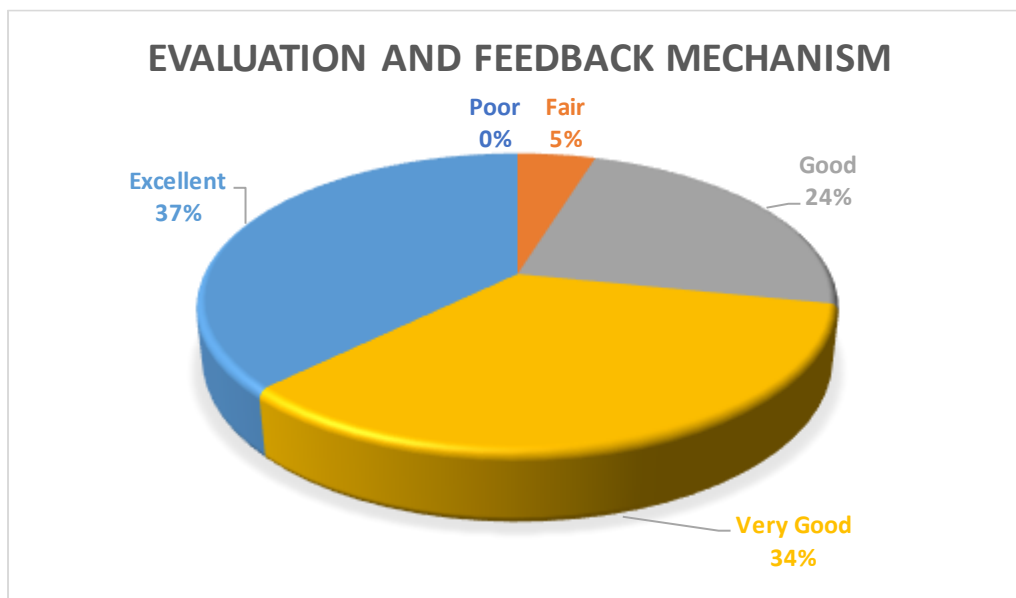
- l. Improvement in overall personality as observed by you in your ward while studying in college



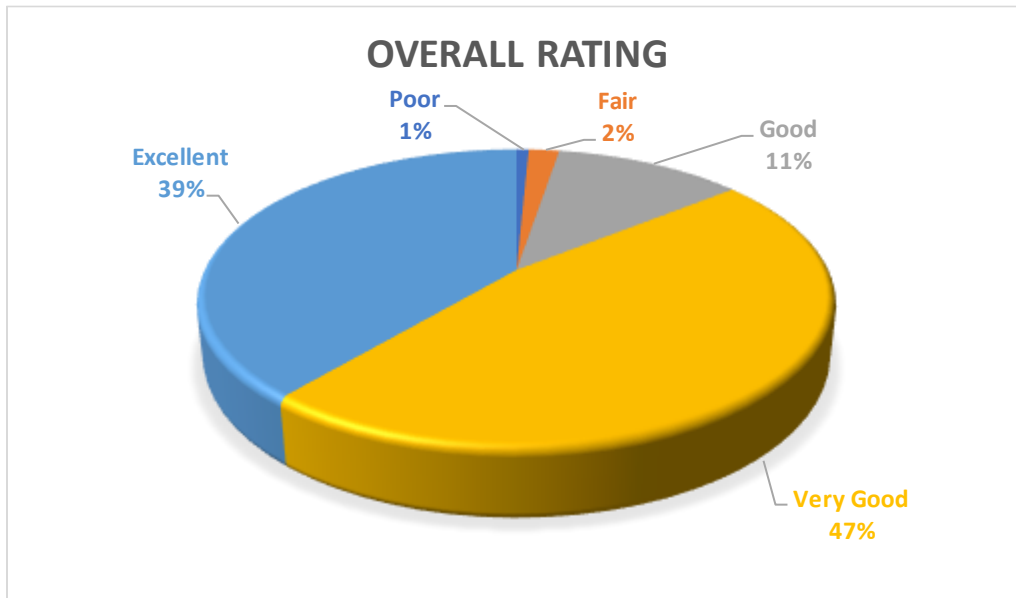
m. Examination system adopted by the college



n. Evaluation and Feedback mechanism



o. Overall Rating



**Specific Feedback:**

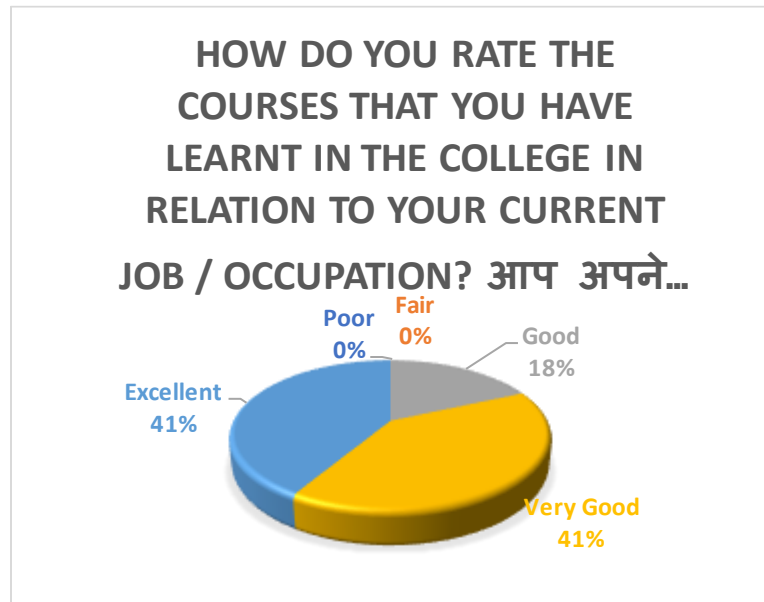
1. Library Sitting Space and availability of Books
2. Teacher should be regular available
3. there should be an official department to deal with the students' problem
4. need improvement regarding treatment/ discrimination towards students
5. teachers' behavior towards students need improvement
6. requirement of dustbin in college campus

**Action Taken:**

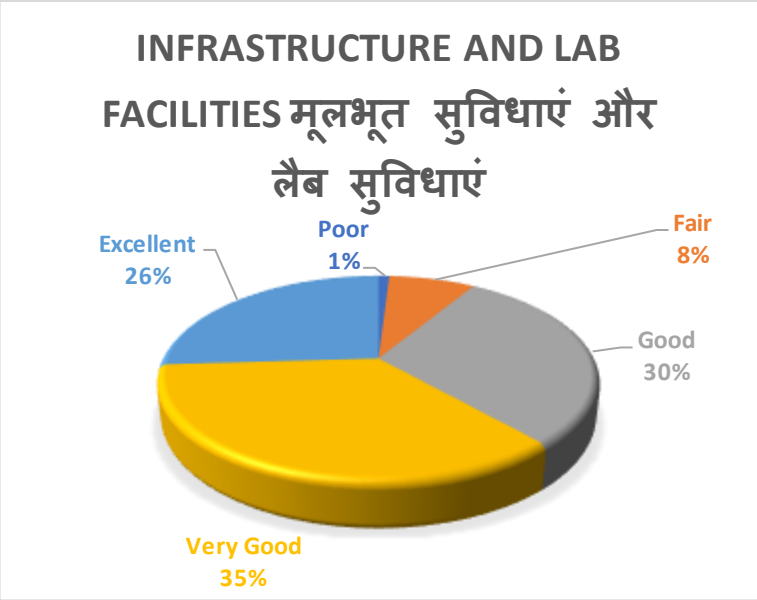
1. Proposal for Extension of the Library Building has been sent to the Directorate and same has been approved by the directorate.
2. The new teachers have been appointed by the directorate and now the number of teachers is as per the requirement.
3. Different committees have been constituted by the Principal to address the student centric problem. The details of committee have been uploaded on the college portal.
4. Same as point 3.
5. In the staff meeting, the principal has advised the teachers to address the students' problem amicably besides students are advised to contact their mentors if they have any grievances regarding teachers' behavior.
6. Dustbins are placed in the college campus as per the requirement. Students are advised to make full use of Dustbins.

(v) Alumni Feedback analysis

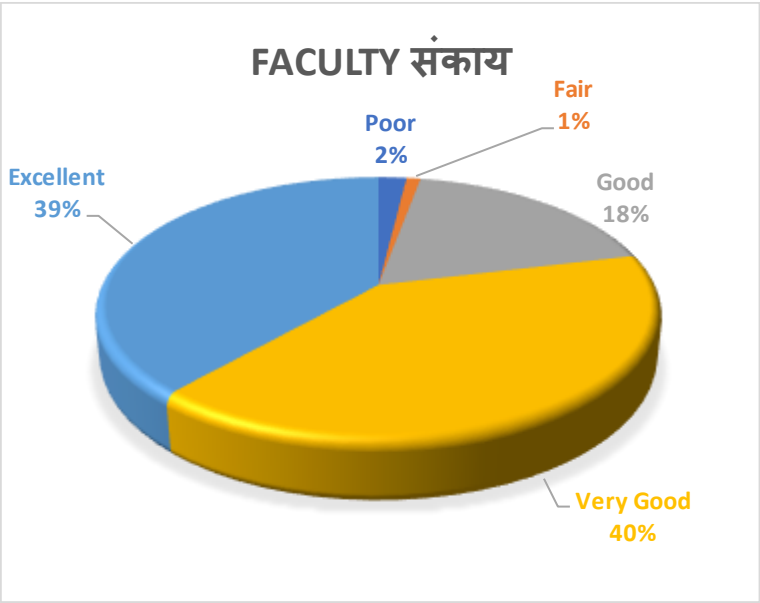
1. Total Sample from whom the feedback is taken: 124 (20 removed due to errors)
2. Various aspects of campus for student satisfaction:
  - a. How do you rate the courses that you have learnt in the college in relation to your current job / occupation?



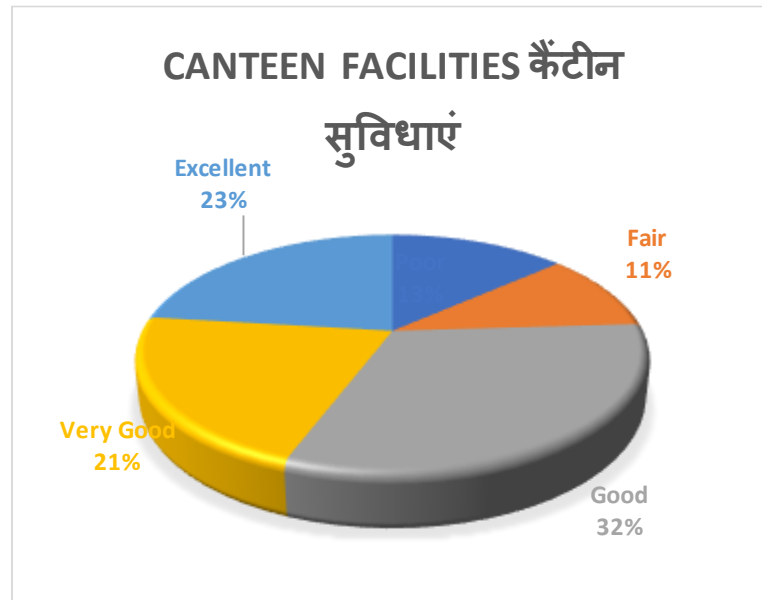
- b. Infrastructure and Lab facilities



c. Faculty



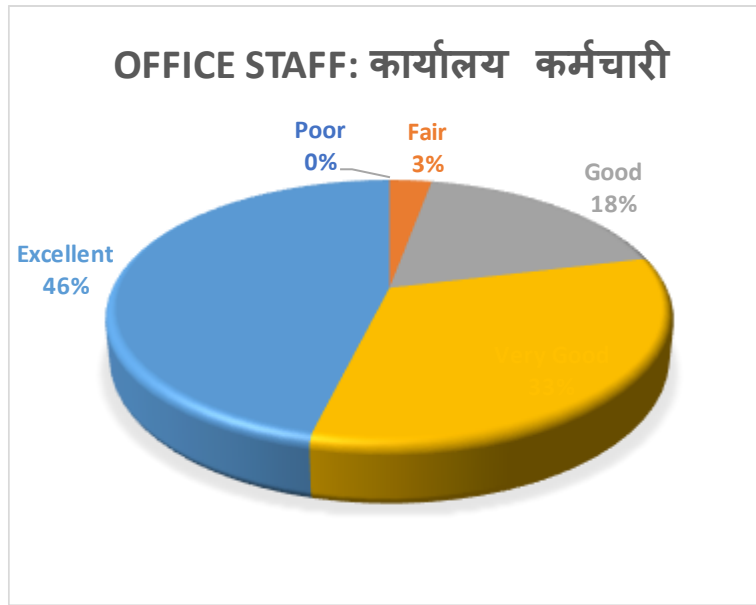
d. Canteen Facilities



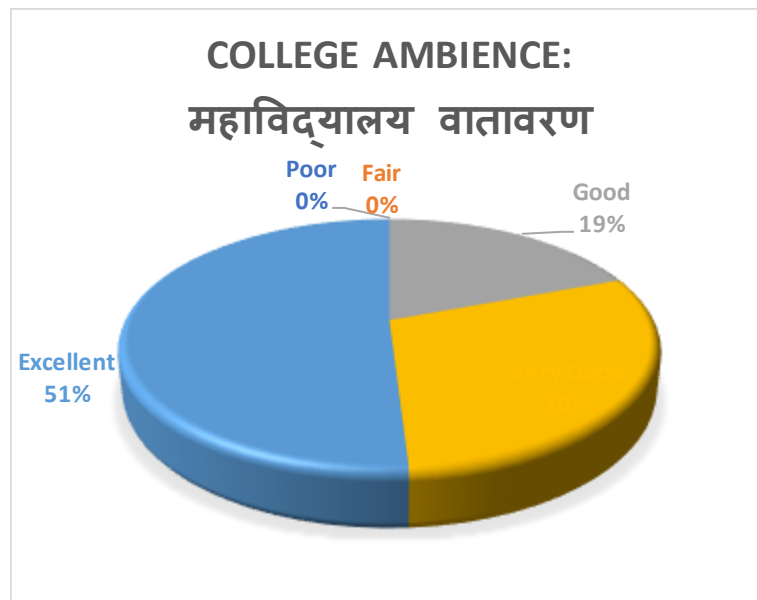
e. Library



f. Office Staff

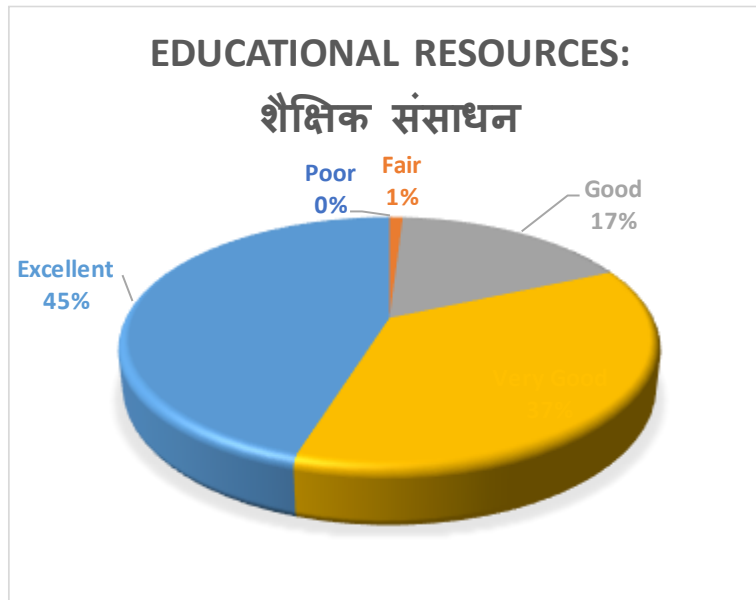


g. College Ambience

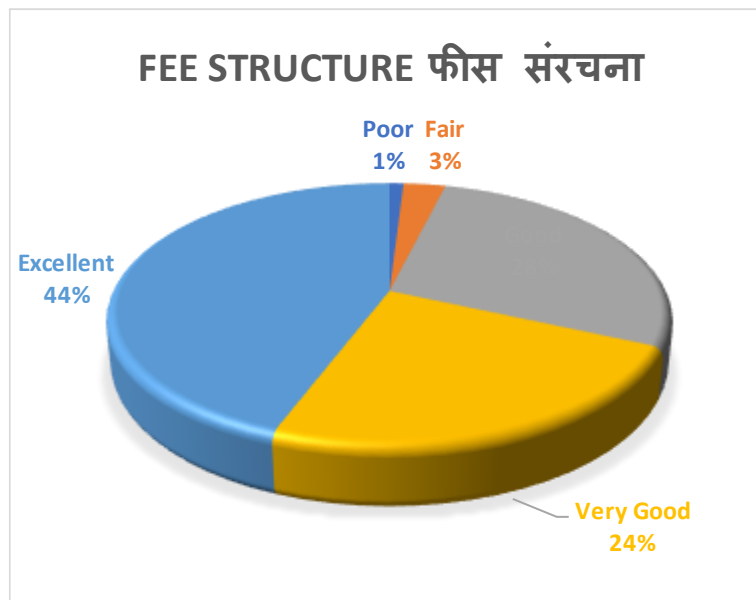




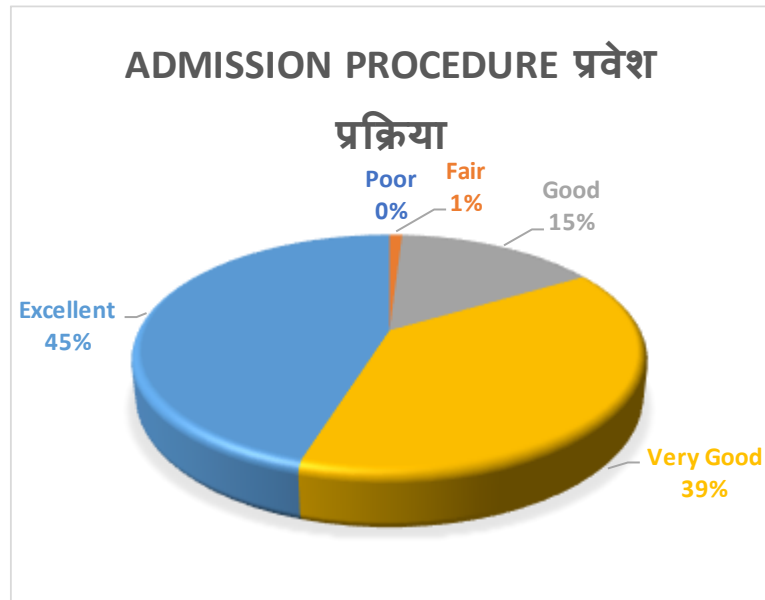
h. Educational Resources



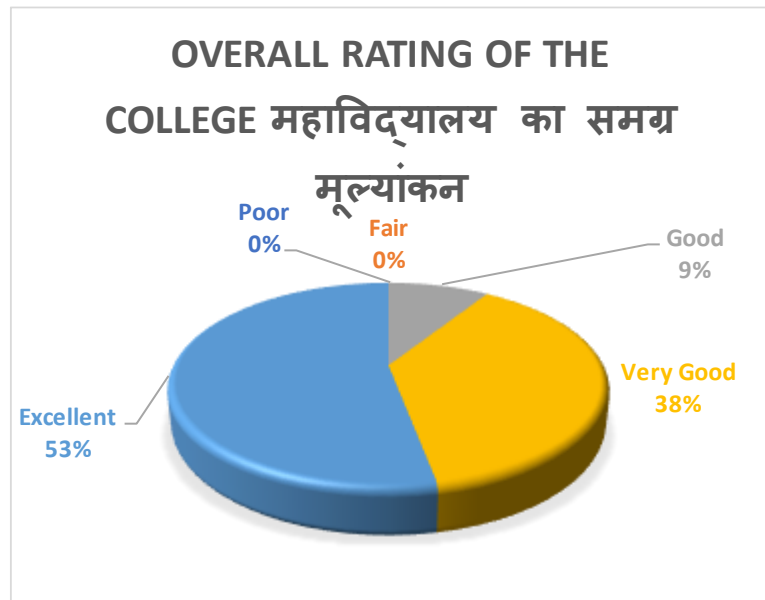
i. Fee Structure



j. Admission Procedure



k. Overall Rating of the College



**Specific Feedback:**

- Peace in Library
- Practical training to be provided like tally, excel etc.
- Canteen facility
- Sports facility
- New Courses
- College Website

**Action Taken:**

1. The library staff is directed to maintain peace and discipline in the library reading hall.
2. As far as the practical training is concerned, the university has introduced skill enhancement programmes like computerized accounting system tally in course curriculum.
3. Proposal for Canteen is already sent to Directorate.
4. A Gymnasium has already been constructed and necessary equipment will be installed at the earliest.
5. Three new courses have been introduced w.e.f. 2019-20.
6. College web-portal is already functioning and is updated from time to time.